

Turning Off Field Incident Cloud Accessibility

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With the [Elite Field Background Post Settings](#) now enabled, the **Field Incident Cloud** has been disabled for all administrators. This was a necessary step to prevent the accidental overwriting of a report with a higher degree of completion.

Reports that are not posted by users, will be automatically posted 24 hours after creation or the last update. Auto-posted reports typically have a higher degree of completion than the versions synced to the Field Incident Cloud, reducing the need for clinicians to re-enter previously completed information.

Some EMSOPs/EMS Services have routinely used the Field Incident Cloud to pull reports. This should only be done if a device is lost, stolen, irreparably damaged, or if there is a browser caching issue.

If you need to retrieve a report from the cloud, submit a ticket to [emeds-support@miemss.org](mailto:emeds-support@miemss.org), and MIEMSS will locate and retrieve the requested report.

Clinicians should always post their reports after completing them. If they need to finish a report later, they can still post it without marking it as finished. They can then log in to Elite Online from any computer to complete the report. Once a report is finished, clinicians should ensure it is [mark finished](#).

