

For All Emergency Medical Care Providers

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MIEMSS Launches HC Standard

Communications is perhaps the most vital component in effectively managing emergency resources for routine daily incidents as well as mass casualty events. The statewide implementation of HC (Healthcare) Standard 3.0 in late November 2009 is MIEMSS' latest upgrade to the statewide EMS communications system. HC Standard improves CHATS (County Hospital Alert Tracking System) and FRED (Facility Resource Emergency Database). It also adds two new features—the County Hospital Request System (CHRS) and the HC Patient Tracking System.

CHATS

In 1993, MIEMSS introduced CHATS (County Hospital Alert Tracking System), providing a real-time electronic means of collecting and displaying hospital diversion statuses and county alerts. This system was a simple

webpage that could be accessed by EMS, fire, dispatch centers, and hospitals to display up-to-date hospital diversion and county alert statuses. Initially EMRC (Emergency Medical Resources Center, which, along with SYSCOM, comprises the 24-hour coordination and operations center for Maryland EMS communications and helicopter assets) updated the webpage manually. However, as the CHATS system was upgraded, EMRC personnel shifted from manually editing a webpage to entering the statuses and alerts into an application console that automatically updated the public CHATS website. But keeping the data current still was a challenging task requiring many phone calls to maintain an accurate listing of hospital statuses and county alerts. HC Standard 3.0 greatly improves the CHATS process by implementing the CHRS.

CHRS

HC Standard incorporates a new feature, the County Hospital Request System (CHRS) to automate CHATS status and alert changes. CHRS allows hospitals to change their diversion statuses electronically (eliminating the need to speak to an EMRC operator) and allows jurisdictional EMS/fire/dispatch personnel to place hospitals on and off "re-route" and an EMS jurisdiction on and off "blue alert." (A "re-route" occurs when an ALS/BLS unit is being held in the emergency department of a hospital due to lack of an available bed. A "blue alert" is called when an EMS jurisdictional system is temporarily taxed to its limits in providing prehospital care and ambulance transportation due to extraordinary situations such as snow, icing, flooding, or other circumstances that contribute to high demand for ambulance service.)

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Patient Tracking Patient Trac

Aspects of the HC Patient Tracking Application.

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MIEMSS Launches HC Standard

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The new CHRS component greatly decreases the "burden" of numerous phone calls and radio communications previously required to manage CHATS, permitting "alert" information to be processed accurately and timely.

FRED

HC Standard also enhances the original features of the Facility Resource Emergency Database (FRED) that MIEMSS introduced in 2002 to assist in the state's response to a large-scale mass casualty incident (MCI). FRED was an internet-based, real-time, application that allowed prehospital resources and hospital resources to be entered into an online spreadsheet that could be viewed from any computer with an internet connection. FRED continues to be utilized by hospitals, EMS agencies, fire agencies, dispatch centers, emergency managers, county health departments, state agencies, nursing facilities, and federal partners. The utilization of FRED allowed the reduction in phone calls, faxes, and radio communications associated with resources information—for example,

obtaining the number of beds that a hospital had available in its emergency department for an MCI or the number of ambulances that a local jurisdiction had available for mutual aid to another county. FRED can gather any data points requested by the state, including medications, supplies, bed availability, and daily hospital Influenza Like Illness (ILI) numbers.

The new FRED system that is part of HC Standard incorporates a variety of new features, including mapping, chart generation, reporting functions, announcements, a built-in secure file library, and links to other websites and agencies. The new FRED system allows for data to be directly exported to such formats as Excel or PDF.

Patient Tracking

MIEMSS has also initiated the implementation of the HC Patient Tracking Application that utilizes bar code scanners (such as the handheld Motorola MC75 3G shown in the photo on page 14) and the existing bar code of the Maryland triage tag. These mobile scanners allow patient information to be entered, including patient demographics, vitals,

chief complaints, field treatment, photographs, sound, and video. Utilizing internal GPS, patient location is mapped and transportation information is logged, including the time the patient left the scene and the time the patient arrived at the destination facility.

Through the reporting function of HC Standard, receiving facilities will have access to real-time data showing patients en route to their facility, along with all patient information gathered on-scene. Transportation officers will have real-time access to hospital bed availability and mapping of nearest facilities and specialty centers. Incident commanders will have the ability to view real-time reports of the total number of patients and their priorities. Through this integrated system, data on a patient can be tracked at any point as the patient moves through the EMS system. Everything within the HC system is encrypted, thus ensuring HIPAA compliance, and follows all state IT (information technology) security guidelines.

The handheld patient scanners are not currently available to every ambulance. But the capability now exists, and patient tracking handheld scanner "kits" are being piloted at specific locations throughout Maryland. The HC Standard software is designed to "walk" the user through the process of scanning and transmitting the patient information.

Future Expansion

MIEMSS has future plans to expand upon the current HC Standard to create a health and medical dashboard enhancing statewide situational awareness. According to John Donohue, MIEMSS Chief of Field Operations, this health and medical dashboard would be for the entire healthcare system of Maryland, not just the EMS portion. Many of the applications that monitor and manage the healthcare system in Maryland would be brought into one central application and be able to be viewed on one screen.

MIEMSS plans to link the many divergent databases used within the state. These databases include hospital admission data, computer-aided dispatch (CAD) information, WebEOC (the state's emergency management web-based application), the Maryland Health Alert Network (HAN), the U.S. Department of Health & Human Services' Hospital

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The MIEMSS Emergency Operations Workspace, a sample of many potential customized user workspaces available on HC Standard.



Miltenberger Emergency Services Seminar

March 12 & 13, 2010 Allegany County Public Safety Building and Rocky Gap Lodge & Golf Resort in Flintstone, MD

Presented by

The Maryland Institute for Emergency Medical Services Systems, the Maryland Fire and Rescue Institute, the Western Maryland Training Foundation, Garrett College, and Allegany College of Maryland

In 2010, **The Miltenberger Emergency Services Seminar** continues its growth and its principle of excellent educational opportunities in a relaxed enjoyable atmosphere. Miltenberger Emergency Services Seminar is designed to meet the continuing education needs of Western Maryland's prehospital BLS and ALS providers. The large diversity of tracks offered at this year's seminar includes EMS, Nursing, Fire, and Dispatch. A strong inter-working relationship among public safety and health care providers is the key to the successful outcome of any incident.

This year First Sergeant (Ret) Matthew Eversmann will be with us



to share his experience in Somalia. Mr. Eversmann is a testament to the true nature of war and heroism. He was immortalized in the epic film *Black Hawk Down* (his character was played by Josh Hartnett), which tells the heroic account of a group of elite US soldiers sent into Mogadishu, Somalia, in 1993 as part of a UN peacekeeping operation.

For his service in Somalia, he was awarded the Bronze Star Medal with Valor device and the Combat Infantryman's Badge. He continues to serve others as the founder and president of Freeman Phillips LLC, a leadership development company.

He will provide two very informative presentations during this year's seminar and is sure to make a lasting impression on everyone. Mr. Eversmann will speak on Trauma Leadership at the general session on Saturday morning, March 13, and also provide a preconference workshop on Friday evening, March 12.

This year the seminar will feature daylong pre-seminar workshops on Friday, Friday evening classes, and the all-day seminar on Saturday.

In 2009, over 300 participated in the Seminar. We encourage you to register early to ensure yourself a place in this exceptional program.

Registration Information

Pre-registration is <u>required</u> and must be received in the MIEMSS Region I Office by February 26, 2010. Only those who register for Saturday's program by February 19 will receive a free T-shirt. Quantities are limited, so please register early. Registration confirmation letters will be sent out by regular mail. If the confirmation letter has not been received by March 8, 2010, it is the responsibility of the attendee to verify that his/her registration has been received. Late registration will be accepted on a space available basis.

Cancellations

Cancellation notices submitted in writing to Region I and postmarked no later than March 4, 2010 will be eligible for a full refund. Refunds will be made only if requested in writing. If a registrant is unable to attend, another person may be substituted, on the condition that a letter from the original registrant or sponsoring agency authorizing the substitution accompanies the new registration. No refunds will be issued for cancellations postmarked after March 4, 2010.

Fees

The daylong workshops on Friday will be \$30 and the afternoon classes are \$10. The Friday evening programs will be \$25. There is a \$60 registration fee for the Saturday seminar and it covers all activities, including continental breakfast, breaks, luncheon, and printed materials. Payment may be made in the form of checks; there is a \$30 fee for all returned checks. We can invoice Maryland government, EMS agencies, and Maryland hospitals directly for the program. We cannot invoice Federal agencies or out-of-state agencies or organizations. Payment information must accompany registration. This affordable registration fee is possible due to the generous support of the Western Maryland Regional Medical Center, MIEMSS, Maryland Emergency Number Systems Board, Garrett Memorial Hospital, Emergency Medical Services for Children, MFRI, and R Adams Cowley Shock Trauma Center.

Continuing Education Credits

All workshops and lectures are approved for continuing education credits by MIEMSS. West Virginia and Pennsylvania continuing education credits are also available for the seminar.

Nursing Contact Hours

The Maryland Community College Association for Continuing Education and Training is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. The Saturday seminar provides 6.75 contact hours. To receive nursing contact hours, participants are required to attend the entire session and complete and submit the course evaluation.

Schedule Changes and Right to Cancel

Every effort has been made to ensure accurate information in this brochure. However, occasionally, due to unforeseen circumstances, it becomes necessary to make changes to the schedule. The Miltenberger Emergency Services Seminar Planning Committee reserves the right to cancel or make changes in course offerings, presenters, and session times without prior notice to attendees.

Hotel Accommodations

A limited number of rooms have been reserved at Rocky Gap Lodge at special discounted rates for



Miltenberger Emergency Services Seminar participants. These special prices can be guaranteed until Wednesday, February 10, 2010. After this date, the availability of discounted rooms cannot be guaranteed. To obtain these discounted rates, please identify yourself as a participant of the Miltenberger Seminar. All rates are per day and subject to state and county taxes. The rate for single occupancy with a two-night minimum stay is \$95 per night. The rate for single occupancy with no minimum stay



is \$105 per night. Please reserve your room early by calling Rocky Gap Lodge directly at 301-784-8400 or toll free 800-724-0828.

Directions

Take I-68 West to Rocky Gap State Park, Exit 50. Make a right off the exit. The resort is visible from the road. Take I-68 East to Rocky Gap State Park, Exit 50. Make a left at the stop sign and cross over the bridge. The resort is visible from the road.

Special Accommodations

If you require special accommodations, please provide information about your requirements when you register. We have made every effort to make healthy food choices. If you require a special menu or have specific nutritional needs, please let us know.

Additional Information

You may wish to bring a sweater for your own comfort. For additional information, please contact the MIEMSS Region I Office at 301-895-5934/301-746-8636.

Special Friday Evening Activity

A Dance & Social Event will be hosted on Friday evening from 9 p.m. to 12 a.m. by the Maryland Flight Paramedics Association and Physio-Control Inc. Live music will be provided by the Chinese Bandits (the same band everyone loved last year). All conference participants are invited to attend and may bring a guest. Admission is free and cash refreshments will be available. Please come out and join us for the fun...



Miltenberger Pre-Conference Programs

Transportation from and returning to Rocky Gap Lodge for the Allegany County Public Safety Building sessions on Friday is available.

MARCH 12, 2010 FRIDAY DAY; 8 a.m. – 4 p.m. ALLEGANY COUNTY PUBLIC SAFETY BUILDING

ACLS Refresher Course

The Advanced Cardiac Life Support course is a customized course for prehospital and hospital professionals. The program provides a case-based approach to Advanced Cardiac Life Support training and helps to reinforce the student's ability to assess and manage life-threatening cardiac and respiratory emergencies. This course is designed for those people who have completed ACLS Provider training and are near their recommended renewal date for ACLS. All registrants must have a current BLS card and an ACLS card and submit a copy of both (front & back) with their registration. In addition to the registration fee for the course, there is an ACLS recertification fee of \$25 for prehospital providers or \$50 for all other persons. Books will not be supplied for this class. If you would like one, they can be purchased online.

LIMITED NUMBER OF SEATS; REGISTER EARLY. Lunch will be provided for this class. (7 Hrs BLS: M, ALS: A)

MARCH 12, 2010 FRIDAY DAY; 8 a.m. – 4 p.m. ALLEGANY COUNTY PUBLIC SAFETY BUILDING

Dispatcher Training

Speaker: Doug Showalter, Public Safety Training Consultant

In the News - this session will cover various 9-1-1 tapes that are in the news. We will cover very recent events like the Michael Jackson 9-1-1 call, Denise Amber Lee, and other events that have landed in the headlines.

Customer Service – questions, voice inflection, connecting with people, and attitude are all included.

You Just Never Know – This is an exciting new session and a great way to end the day. We show a wide variety of calls or events that were "just another phone call" that turned into much more. The tapes range from humorous to deadly. The session illustrates listening techniques and why it is important to "information gather" before deciding a response. **Lunch will be provided for this class**. (7 Hrs BLS: L, ALS: 2)

MARCH 12, 2010 FRIDAY DAY; 8 a.m. – 12 p.m. ALLEGANY COUNTY PUBLIC SAFETY BUILDING

Air Medical Familiarization and Safety Class

Speakers: Cpl. Alexander Kelly and Sgt. H. B. Martz

This class offers an opportunity to train with Maryland State Police Aviation Command's flight crews. It is a dynamic learning experience featuring a classroom presentation as well as helicopter "mission simulator" Dauphin mock-up. Topics include a review of landing zone practices, interactions with the flight crew in the ambulance for transfer of patient care, patient packaging for flight, location, and operation of medical and safety equipment in the aircraft, and overview of medical support provider roles and responsibilities. Students can determine the level of their participation (bending and stretching are required to enter the simulator). All training and information will be provided with an emphasis on safety and a sense of humor. The class will be indoors due to the unpredictable weather season. (4 Hrs BLS: L, ALS: 2)

MARCH 12, 2010 FRIDAY DAY; 1 p.m. - 5 p.m. ALLEGANY COUNTY PUBLIC SAFETY BUILDING

Air Medical Familiarization and Safety Class

Speakers: Cpl. Alexander Kelly and Sgt. H. B. Martz

This is a repeat of the morning session.

MARCH 12, 2010 FRIDAY NIGHT; 6:30 p.m. - 9:30 p.m. ROCKY GAP LODGE & GOLF RESORT

Black Hawk Down: Leadership Lessons from the Battlefield

Speaker: Matt Eversmann, Army Ranger ISG (ret)

This is a three-hour presentation which details the chaotic battlefield in Mogadishu, Somalia on October 3, 1993. Matt Eversmann was a small unit leader in Task Force Ranger, an elite special operations task force formed to capture one of Somalia's most notorious bandits. During an intense 18-hour battle, the US force of 150 fought an enemy estimated to number more than 10,000. Matt will describe in detail not only his firsthand account of the battle, but also how and why the men of TFR were successful despite the odds. From the individual in a crisis situation to an entire team dealing with trauma and the 'fog of war,' the lessons learned from Matt and his team are appropriate for all EMS personnel. The presentation covers what a leader must be, know, and do to the tested principles of leadership and team development that are necessary to win on any battlefield. These theories have been proven in combat and apply to anyone who serves on the front lines.

For those who serve others, Army Ranger 1SG (ret) Matt Eversmann brings leadership lessons from the battlefield of Somalia to our conference in Maryland.

(3 Hrs BLS: L, ALS: 2)

Mass Casualties ... What Do I Do Now?!?

Speaker: Erik P. Schobitz, MD, FAAP, Pediatric Emergency Medicine, Shady Grove Adventist Hospital Medical Officer, MD-1 DMAT This lecture shall review current strategies for prehospital and hospital preparedness for mass casualty events. We will discuss the role of the National Disaster Medical System, as well as the similarities and differences of military and civilian treatment and preparation. We will also focus specifically on the preparation for evaluation, and treatment of children in mass casualty events. It will draw on experience as well as the current literature.

(3 Hrs BLS: T, ALS: B)

SATURDAY MORNING, MARCH 13, 2010 – EMS AND NURSING TRACKS

7 a.m. **Registration**

8 a.m. Welcome and Opening

8:30 a.m. to 9:45 a.m. *Trauma Leadership: Battlefield Lessons from Mogadishu to Baghdad* – A presentation for members of the EMS community which champions the need for all medical services personnel to be dynamic leaders from the front lines to the outpatient clinic. Army Ranger 1SG (ret) Matt Eversmann has witnessed trauma many times during his Army career. An infantryman by trade, Matt saw the good and the bad of trauma management during his combat experiences. The presentation focus is on the individual EMS responder and why he/she must be ready to assume a leadership role during every engagement when lives are at stake.

"Life during the golden hour: why first responders must be trauma leaders, always." (1 Hr BLS: L, ALS: 2)

Life during th	e golden nour: why first responders m	ust be trauma leaders, always. (1 Hr	BLS: L, ALS: 2)					
9:45 a.m.	45 a.m. Break and Vendor Display							
	EMS	EMS EMS/NURSING		NURSING				
A Ambulance Safety: When YOUR Life Is On the Line – Speaker: Robert R. Bass, MD, FACEP, Executive Director, MIEMSS Ambulance transport safety has been identified as one of the highest risk areas for EMS providers. Ambulances are identified as one of the most lethal vehicles on the road. The science addressing the safety of ambulance transports is relatively new, with most literature published in the last five years. Dr. Bass will discuss your safety through issues in vehicle operations. (1.5 Hrs BLS: L, ALS: 2) B Falls in C Ones & Long Are Suspicio Allen Walker, I Johns Hopkins The number or transport in chi are reported to heights and oth bed. Which ones are might be intenticated in the last five years. Dr. Bass will discuss your safety through issues in vehicle operations. (1.5 Hrs BLS: L, ALS: 2)		P Falls in Children: Short Ones & Long Ones – Which Are Suspicious? – Speaker: Allen Walker, MD, MIEMSS and Johns Hopkins The number one reason for injury transport in children is falls. Some are reported to be from great heights and others from a couch or bed. Which ones are severe? Which ones are unintentional? Which ones are unintentional? Which ones are suspicious and might be intentional? Through case studies learn how to recognize the serious and the minor, those that might be abuse, and critical decisions in triage and treatment of the child who "fell down." (1.5 Hrs BLS: T, ALS: B)	Speaker: Karen Doyle, MBA, MS, RN, NEA-BC, Director PCS, R Adams Cowley Shock Trauma Center So often in health care, the very people caring for others are forgotten. This session will focus on caring for the caregiver and on identifying signs and symptoms of cumulative stress disorder in health care professionals. Given the significant traumatic events that are witnessed by emergency personnel, it is imperative that strategies are implemented to assist the caregiver. It is the intent for each participant to identify strategies that will assist them as individuals in managing the day to day stresses of providing emergency care. (1.5 Hrs BLS: L, ALS: 2)	D We're in Shock! — Speaker: William May, MD, FACEP Early recognition and treatment of shock in patients foster a decrease in multi-organ failure or death. This workshop will go over the pathophysiology of patients in shock and the signs and symptoms they display. Participants will also discuss treatments for patients in shock and how positive patient outcomes are gained through early intervention. (1.5 Hrs BLS: T, ALS: B)				
11:30 a.m. I	unch, Visit with Vendors							
12:30 p.m.	Medics? We Don't Need No Stinkin' Medics — Speaker: Cpl. Jimmie Meurrens, BS, NREMTP, MSP Aviation Command Good BLS airway skills are the foundation of patient care. Without them, none of that fancy ALS stuff matters. This fast-paced lecture will show you five skills that will make you a better BLS airway manager. Don't wait for ALS to arrive, fix it now! (1.5 Hrs BLS: M, ALS: B)	Recognition – Speaker: Sgt. Alfred Eways, MDSP This course will familiarize attendees with the basic signs and indicators of gang activity. The purpose of the course is to familiarize emergency workers in various capacities with these indicators so that they may take appropriate steps to insure their safety when performing their duties. The course will cover gang recognition, common myths and misconceptions about gangs, and an overview of the dominant gangs operating in the region. (3 Hrs BLS: L, ALS: 2) NOTE – THIS WORKSHOP CONTINUES INTO THE NEXT REFAROLIT SESSION	Anaphylaxis – Speaker: Morgen Bernius, MD, MS, FACEP, FAAP Anaphylaxis, like the fatal arrhythmias, is a condition for which prompt and appropriate intervention by the EMS provider means the difference between life and death. In the era of ever-increasing food allergies, anaphylaxis is the end-result we will face more frequently, and with a myriad of presenting symptoms beyond the classically understood definition. This lecture discusses the pathophysiology behind anaphylaxis, the various presentations, and the keys to effective management in the EMS setting. (1.5 Hrs BLS: M. ALS: A)	Management – Speaker: Elizabeth Wooster, RN, BSN, MS, MEM Trauma is the leading cause of death for ages 1-44 in the United States. Early TBI identification, rapid assessment, and early treatment decrease morbidity and mortality. Nurses play a critical role in the care of patients. Expertise in neuro- trauma assessment and treat- ment has a direct influence on patient care and increases survivor probability. This course is an effort to provide expert level of education for nurses in the treatment of patients sustaining Neuro-trauma. Understanding mechanism of injury, pathonlysiology behind				

BREAKOUT SESSION

(1.5 Hrs BLS: M, ALS: A)

injury, pathophysiology behind

the symptoms seen, identification of increased intracranial pressure, and treatment will be presented. (1.5 Hrs BLS: T, ALS: B)

SATURDAY AFTERNOON, MARCH 13, 2010 – EMS AND NURSING TRACKS

	EMS	EMS/NURSING	EMS/NURSING	NURSING
2:00 p.m.	Defense Awareness – Speaker: Trooper 1st Class John Sagal, Maryland State Police, Criminal Investigations and Owner of Western Maryland Hapkido Academy Back by popular demand - this workshop focuses on personal safety when dealing with persons suspected of being under the influence of known and unknown substances. Techniques for handling possible attacks and how to use the attacker's momentum and force against him/her will be discussed and demonstrated. Simple restraint techniques that can be used until arrival of police personnel will also be demonstrated. Class participation will be encouraged. Limited number of seats, register early. (1.5 Hrs BLS: L, ALS: 2)	Criminal Gang Recognition CONTINUED	Populations – Speaker: Lynn Gerber Smith, RN, MS This workshop will identify successful strategies for managing elderly, pregnant, and bariatric trauma patients. Co- morbidities that impact the hospitalization and recovery of elderly & bariatric trauma patients will be reviewed. The unique injuries that a pregnant trauma patient may receive will be explained. A review of the anatomical and physiologic changes, triage issues, and assessment changes will be reinforced. Successful management strategies and practical tips in the treatment of these patients will be the point of discussion. (1.5 Hrs BLS: M, ALS: B)	P Compartment Syndrome – Speaker: Gregg Wolff, MD In this workshop, you will learn the types of compartment syndrome. Definitions and an overview of anatomy, pathology, and physiology will be discussed. Symptoms, associated injuries, and morbidity associated with compartment syndrome will be explained. The management of acute and long-term compartment syndrome will be presented. (1.5 Hrs BLS: T, ALS: B)
3:15 p.m.	Break and Vendor Display			
3:30 p.m.	Stakes – Speaker: Ben Lawner, MD This workshop will review the physiology of diabetes and the ways in which the disease can present to out of hospital providers. EMS providers will participate in active, case-based discussion about the assessment and treatment of various diabetic emergencies. Cases will also focus on the resuscitation of both medical and trauma patients with diabetes. (1.5 Hrs BLS: M, ALS: B)	The Deadly Combo: CO and Children – Speakers: Karen O'Connell, MD, Region V Pediatric Medical Director; Maj. Dennis Wood, Prince George's Fire and EMS House fires are one of the leading causes of childhood death and injury. Despite a decade of prevention efforts, carbon monoxide poisoning is often the cause of death. Dr. Karen O'Connell and Major Dennis Wood will teach you how to recognize carbon monoxide exposure in children before it is too late. The latest technology and laboratory findings will be discussed, along with rapid treatment and transport protocols. (1.5 Hrs BLS: M, ALS: B)	Speaker: Dona Alvarez, MD, Garrett County Orthopaedics Dr. Alvarez will speak to EMS providers and hospital personnel about how patient outcomes are affected by field management of orthopaedic injuries in rural settings. She has volunteered with Central American Medical Outreach (CAMO), taking orthopaedic equipment and working there yearly for nearly 15 years. Her rural and third world work gives her a unique and special opportunity to understand the critical importance of our first responders and field management, as it relates to an injured patient's ultimate outcome. (1.5 Hrs BLS: T, ALS: B)	Local Trauma Case Review – Speaker: Chuck Barrick, RN, BSN A local teen becomes his own hero through quick thinking. A story that shows how well the Maryland Trauma System works by chronicling the events of a young man shot in a hunting incident. The objectives will be to give a working knowledge of how the Trauma System works, essential elements of the Trauma Decision Tree, the fundamentals of Damage Control Surgery, and Mass Transfusion Protocols. (1.5 Hrs BLS: T, ALS: B)

SATURDAY MORNING, MARCH 13, 2010 – FIRE AND DISPATCH TRACKS

7 a.m. **Registration**

8 a.m. Welcome and Opening

8:30 a.m. to 9:45 a.m. *Trauma Leadership: Battlefield Lessons from Mogadishu to Baghdad* – A presentation for members of the EMS community which champions the need for all medical services personnel to be dynamic leaders from the front lines to the outpatient clinic. Army Ranger 1SG (ret) Matt Eversmann has witnessed trauma many times during his Army career. An infantryman by trade, Matt saw the good and the bad of trauma management during his combat experiences. The presentation focus is on the individual EMS responder and why he/she must be ready to assume a leadership role during every engagement when lives are at stake.

"Life during the golden hour: why first responders must be trauma leaders, always." (1 Hr BLS: L, ALS: 2)

9:45 a.m. **Break and Vendor Display**

9:45 a.m.	Break and Vendor Display		
	EMS/FIRE	FIRE	DISPATCH
10:00 a.m.	Basic Introduction to Search and Rescue Operations – Speakers: Sgt. Eric Fogle, K-9 and Search Management Commander, Maryland State Police Special Operations Division; Mr. Cole Brown, Search Manager, Maryland State Police Special Operations Division As first responders to a missing person search and rescue mission, we will cover the basic components of search and rescue and how the fire and rescue community first responders can assist law enforcement in the search. Topics will include Crucials of Search, Search Management Process, Definitions of SAR, the difference between Civil SAR (day to day) vs. Disaster SAR involving Emergency Support Function # 9, mapping, coordinate systems of latitude and longitude and United State National Grid (USNG), various types of search techniques, point last seen/crime scene preservation, lost person behavior characteristics, and search management common mistakes. The class will review Amber Alert and Silver Alert Programs in Maryland and the Maryland Search and Rescue Plan. This will be a classroom class reviewing past cases, working with maps, presentations, and videos. (6 Hrs BLS: L, ALS: 2)	Service – Speaker: Ryan L. Chapman, Bomb Technician, Fire Investigator with MSP, Office of the State Fire Marshal This course will familiarize the student with the responsibilities of the firefighter as associated with fire investigations and burn injuries. Topics will include indicators of arson, current motive trends including arson for profit, evidence preservation, burn injuries, and other legal considerations. Course topics will be highlighted through various case studies of recent arson investigations. Time will be allotted for students to ask specific questions as they relate to the course topic. (1.5 Hrs BLS: L, ALS: 2)	C Risk Management – Liability and Things That Get You in Trouble Speaker: Doug Showalter, Public Safety Training Consultant We show the students how to limit risk by following rules, making supervisory notifications, and using protocol or policy to help them in decision making. Real cases are used as illustrations. (1.5 Hrs BLS: L, ALS: 2)
11:30 a.m. L	unch, Visit with Vendors		
12:30 p.m.	Basic Introduction to Search and Rescue Operations CONTINUED	in Acquired Structures – Speaker: Chief Dan Stevens, Waldorf VFD, MFRI This workshop will help the student to better understand the requirements to conduct a safe live fire training evolution and will be given the tools and references to comply with state and national consensus standards. Culture and attitude issues, legal concerns, along with selection and preparation of acquired structures, will be discussed during the class. (4.5 Hrs BLS: L, ALS: 2) NOTE - IF YOU CHOOSE THIS WORKSHOP, DO NOT CHOOSE ANYTHING ELSE FOR THE AFTERNOON	Doug Showalter, Public Safety Training Consultant This is a fun and action-packed session that sends students off with a fresh look at team work, work dynamics, and suggestions for improving the workplace. (1.5 Hrs BLS: L, ALS: 2)

SATURDAY AFTERNOON, MARCH 13, 2010 – FIRE AND DISPATCH TRACKS

	EMS/FIRE	FIRE	DISPATCH
2:00 p.m.	Basic Introduction to Search and Rescue Operations CONTINUED	Conducting Safe Live Fire Training in Acquired Structures CONTINUED	Who's on First?: Improving Communications Within the Comm Center – Speaker: Tammy Price, Baltimore County 9-1-1 Center This course will discuss ideas to enhance communications within the Comm Center. Topics will include supervisory and employee communication, centerwide communications, and self-improvement of skills. (1.5 Hrs BLS: L, ALS: 2)
3:15 p.m.	Break and Vendor Display		
3:30 p.m.	Basic Introduction to Search and Rescue Operations CONTINUED	Conducting Safe Live Fire Training in Acquired Structures CONTINUED	Saving OUR Own, Dispatch Style – Speaker: Bardona Woods This course will discuss the impact of stress on a communications center. It will explore the signs of stress and intervention techniques to help us save ourselves and others in the communications center profession. (1.5 Hrs BLS: L, ALS: 2)



MILTENBERGER EMERGENCY SERVICES SEMINAR - REGISTRATION FORM

(Please duplicate form and use for additional registrants)

LAST NAME:	FIRST NAME:						MI:				
DATE OF BIRTH:	PROVIDER ID:										
STREET:											
CITY:	STATE: Z						_ ZII	P:			
COUNTY OF RESIDENCE:	EMAIL ADDRESS:										
PHONE #:	OTHER PHONE #:										
PRIMARY AFFILIATION:											
CERTIFICATION/LICENSURE (Circle all that apply)	FF l	FR E	МТ-В	CRT-I	ЕМТ-Р	EMD	LPN	RN	NP	PA	MD
SIGNATURE: (I certify that the information on the				DATE	B:				-		
(I certify that the information on the		correct.)		^^^^	^^^^		^^^^		^^^^	^^^^	
FRIDAY- DAYLONG CLASSES		-CONFI	ERENC	E WORKS	SHOPS		^```			^```	
ACLS Refresher Course EMS Providers (\$55) A	ll others	(\$80)		FRIDA	Y EVEN	ING					
Dispatcher Training (\$30)					Black Haw	k Down:	Leadersl	nip Less	ons fro	m the B	attlefield
FRIDAY- 4 HOUR CLASSES				((\$25)						
Air Medical Familiarization & Safety Class (\$10)	MORN.	ING]	Mass Casu	alties V	What Do	I Do No	ow?!? (S	\$25)	
Air Medical Familiarization & Safety Class (\$10)	AFTER	RNOON									
***************************************				*****	******	*****	*****	****	****	*****	*********
SATURDAY – SEMINAR (\$60) Please cir	rcle youi	r choices	S								
Morning: A B C D E F G				Afternoon	: Н І	J K	L M	N	O P	Q	
					R S	T U	V				
If Workshop "E" is selected, please do not select any ot for the rest of the day.	her work	kshops		If Worksho workshop.	p "L" is se	elected, pl	lease do r	not sele	ct anoth	er after	noon
PLEASE INDICATE IF YOU NEED A CERTIFICATE	E OF AT	TENDA	NCE	YES	NO	****	*****	*****	****	*****	
PLEASE INDICATE YOUR T-SHIRT SIZE S	M	L	XL	XXL	XXXL	,					
PLEASE INDICATE IF YOU REQUIRE A VEGETAR	JAN MI	EAL	YES	NO							

PRE-REGISTRATION IS REQUIRED AND MUST BE RECEIVED IN THE MIEMSS REGION I OFFICE BY FEBRUARY 26, 2010

ALL THOSE WHO REGISTER FOR SATURDAY'S PROGRAM BY FEBRUARY 19 WILL RECEIVE A FREE T-SHIRT.

MAKE CHECK OR MONEY ORDER PAYABLE TO
WESTERN MARYLAND EMS TRAINING FOUNDATION

MAIL REGISTRATION FORM AND PAYMENT TO: MIEMSS REGION I OFFICE, P.O. BOX 34, GRANTSVILLE, MD 21536

PLEASE CONTACT ROCKY GAP LODGE DIRECTLY TO RESERVE YOUR ROOM EARLY FOR SPECIAL PRICING 301-784-8400 or toll free 800-724-0828

\$95 ROOM RATES WITH 2-NIGHT MINIMUM STAY OR \$105 FOR 1-NIGHT ARE ONLY GUARANTEED UNTIL FEB. 10, 2010

Maryland EMS Board Members

MIEMSS is governed by an 11-member Governor-appointed State Emergency Medical Services Board. (See list of current members below.) By law, the Board must meet at least six times per year. Minutes from the meetings are posted on the MIEMSS website at www.miemss.org.

MIEMSS provides the executive support for the EMS Board to fulfill such responsibilities as reviewing and approving the budgets for agencies receiving funds from the EMS Operations Fund, developing and promulgating regulations and protocols, proposing EMS system legislation, licensing/certifying and disciplining EMS providers, and conducting other EMS Board business.

Maryland EMS Board Members

Donald L. DeVries, Jr., Esq. Chairperson Partner, Goodell, DeVries, Leech and Gray Attorneys at Law

Victor A. Broccolino
Vice-Chairperson
President and CEO,
Howard County General Hospital, Inc.

David R. Fowler, MD Ex officio: Designee of Secretary of Maryland Department of Health & Mental Hygiene

David A. Hexter, MD Emergency Department Physician, Harbor Hospital Murray A. Kalish, MD, MBA Ex officio: SEMSAC Chairperson

Lt. Robert Maloney Director, Baltimore City Mayor's Office of Emergency Management

E. Albert Reece, MD, PhD, MBA Vice-President for Medical Affairs, University of Maryland John Z. and Akiko K. Bowers Distinguished

John Z. and Akiko K. Bowers Distinguished Professor & Dean, University of Maryland School of Medicine

Sally Showalter, RN Public at Large

Mary Alice Vanhoy, RN, MSN, CEN, NREMT-P

President, Eastern Shore Chapter, Emergency Nurses Association EMS Nurse Coordinator, Shore Health System

Dany Westerband, MD, FACS Trauma Physician Representative

Chief Gene L. Worthington Past President, Maryland State Firemen's Association

Newest EMS Board members include Dany Westerband, MD, FACS and Lt. Robert Maloney, who began their terms of office in September 2009.

Dr. Westerband, a practicing trauma surgeon for more than 17 years, is the Chief of Trauma Services at Suburban Hospital. He has been in this role for more than five years. Prior to that, he had completed a trauma/critical care medicine fellowship at the R Adams Cowley Shock Trauma Center in Baltimore. He is a Fellow of the American College of Surgeons (ACS), a member of both the Maryland and the District of Columbia ACS Committee on Trauma, a Fellow of the American Association for the Surgery of Trauma, and a member of the Eastern Association for the Surgery of Trauma (EAST). He is also a certified Instructor for the Advanced Trauma Life Support Course (ATLS), the Advanced Trauma Operative Management Course (ATOM), and the National Disaster Life Support (NDLS) course.

Lt. Maloney, Director of the Mayor's Office of Emergency Management (OEM), is responsible for emergency preparedness and homeland security funding and coordination in Baltimore City. In addition, he is the Chairman of the Baltimore Urban Area Working Group, which is responsible for the Urban Area Security Initiative. Prior to his position at OEM, he worked as the Baltimore City Fire Department Chief of Staff, EMS Lieutenant, and Firefighter/Paramedic. He also served in the U.S. Naval Reserve as a Petty Officer Second Class functioning as a Corpsman for the U.S. Marines. He served one tour of duty in Iraq.





The newest EMS Board members (l-r) Dany Westerband, MD, FACS and Lt. Robert Maloney began their terms of office in September 2009.



Dates for National
EMS Week 2010 are
May 16 through May 22
with May 19 set aside
as Emergency Medical
Services for Children
(EMSC) Day!

Region III Associate Administrator



Jeffrey Huggins is the new Region III Associate Administrator.

Jeffrey Huggins is the new Associate Administrator for Region III. (Region III includes Baltimore City and Anne Arundel, Baltimore, Carroll, Harford, and Howard counties.)

Mr. Huggins was hired by MIEMSS in 2009 as Program Planner for Emergency Operations, where he was project manager for the HC Standard 3.0 implementation. In addition, during his senior year at the University of Maryland Baltimore County (UMBC), he did an internship in emergency operations.

Mr. Huggins has a BS degree in Emergency Health Services from UMBC and has volunteered for 4¹/₂ years as a firefighter/ EMT at Walkersville Volunteer Rescue Company in Frederick County.

To contact Mr. Huggins, call 410-706-3996 or email him at jhuggins@miemss.org.

CPS Conference Call

Please join us for a FREE child passenger safety and occupant protection conference call on Thursday, February 25, 2010 from 12:00 to 12:45 PM. Our guest speaker is Joseph M. Colella, longtime CPS advocate and director of the Traffic Safety Project. He will discuss the latest on proper seat belt fit and injuries that may occur as a result of improper belt use. If you are interested in joining this conference call, please send an email to phomiak@miemss.org, and call-in instructions will be sent to you.

Disciplinary Actions

The following final disciplinary actions were taken by the EMS Board on the dates indicated:

B-2009-460 (EMT-P)—December 8, 2009. For continuing to function as an EMT-P on an expired license, reprimand.

B-2009-455 (EMT-B)—December 8, 2009. For pleading guilty to driving while intoxicated, probation for one year and with random breathalyzer testing at provider's expense.

B-2009-451 (EMT-P)—December 8, 2009. For testing positive for a controlled dangerous substance, probation for one year with random urinalysis testing at provider's expense.

B-2009-456 (EMT-B)—December 8, 2009. For pleading guilty to driving while intoxicated, probation for one year with random breathalyzer testing at provider's expense.

B-2009-462 (EMT-B)—December 8, 2009. For pleading guilty to 2nd degree assault, probation through the period of Court-ordered probation.

B-2009-434 (CRT)—December 8, 2009. For continuing to function as a CRT on an expired certification, reprimand.

B-2009-438 (**CRT**)—November 10, 2009. For continuing to function as a CRT on an expired certification, reprimand.

B-2009-443 (CRT)—November 10, 2009. For continuing to function as a CRT on an expired certification, reprimand.

B-2009-432 (CRT)—November 10, 2009. For continuing to function as a CRT on an expired certification, reprimand.

B-2009-437 (**CRT**)—November 10, 2009. For continuing to function as a CRT on an expired certification, reprimand.

B-2009-408 (EMT-B) (Applicant)—

November 10, 2009. For pleading guilty to driving while impaired by alcohol or drugs, certification process allowed to proceed with probation through period of court ordered probation and random alcohol and drug testing at provider's expense if certified.

B-2009-421 (EMT-P)—November 10, 2009. For failing to obtain medical consultation, failing to properly assess and transport a patient, failing to properly document and report a case, and being disrespectful to a patient, probation for one year with monthly performance reports from supervisor and successful completion of remedial training on

EMT-Paramedic roles and responsibilities, patient assessment (pediatric through geriatric), customer service, and professional consideration to patients.

B-2009-420 (EMT-B)—October 13, 2009. For being found guilty of 4th degree sex offense and unnatural or perverted practice, revocation.

B-2009-414 (EMT-B)—October 13, 2009. For pleading guilty to felony theft scheme of property over \$500, revocation.

B-2009-413 (EMT-P)—October 13, 2009. For unnecessarily inserting a #36 French nasopharyngeal airway lubricated with saliva, acceptance of voluntary surrender.

B-2009-410 (EMT-B) (Applicant)—September 8, 2009. For failing to report for random drug testing and pleading guilty to possession of CDS paraphernalia, denial of reinstatement.

B-2009-409 (EMT-P)—September 8, 2009. For pleading guilty to 2 counts of 1st degree sex abuse and 1 count of 2nd degree sex abuse, revocation.

MIEMSS Launches HC Standard

(Continued from page 2)

Available Beds in Emergencies and Disasters (HAvBED) System, Maryland's ESSENCE (Electronic Surveillance System for the Early Notification of Community-based Epidemics), and Maryland's Emergency System for Advance Registration of Volunteer Health Professionals (ESAR-VHP). MIEMSS also plans to link to similar dashboards in the National Capital Region (NCR). The goal of this project is to decrease the amount of redundant information being gathered for individual databases and to create a near real-time situational view of the state from any internet connection.

The recent statewide implementation of HC Standard by MIEMSS is the result of two years of collaboration with Global Emergency Resources, the developer of HC Standard. Meeting the specifications noted by MIEMSS, Global Emergency Resources produced a customized information tool to gather and share data from numerous sources throughout Maryland through a few mouse clicks. Accurate and timely data hopefully will improve decision making that leads to better patient

MIEMSS has accomplished this effort so far through the use of grant funding. The



Handheld scanner used in patient tracking.

central software on the MIEMSS server was purchased utilizing funds from the Hospital Preparedness Program (HPP) under the Assistant Secretary for Preparedness and Response of the Department of Health and Human Services. The Department of Health and Mental Hygiene manages the HPP in Maryland. The hardware for field provider use is being purchased through the Baltimore Urban Area Security Initiative (UASI) funded by the Department of Homeland Security and managed

by the Maryland Emergency Management Agency. The Region III Health and Medical Taskforce worked very closely with Global Emergency Resources to ensure the system was workable in mass casualty situations. The NCR is pursuing a similar project through the NCR UASI funding.

For questions about HC Standard, please contact John Donohue at 410-706-0415 or jdonohue@miemss.org.

EMS Calendar

March 2-6, 2010

EMS Today: The JEMS Conference & Exposition

Baltimore Convention Center Baltimore, MD

The EMS Today Conference is allowing Maryland Providers to get a \$50 discount off a 2- or 3-day conference pass, or you can use it to get into the exhibit hall free. Just enter Priority code: WL6 when you register online at www.emstoday.com.

March 13, 2010

Pre-conferences: March 12, 2010

Miltenberger Emergency Services

Seminar 2010

Rocky Gap, MD

Contact Region I Office at 301-895-5934

April 7, 2010

Trauma Care Conference

Hagerstown Community College Information: Call 301-790-2800, ext. 236 or visit www.hagerstowncc.edu/coned/seminars

April 10, 2010

2010 Public Fire & Life Safety Educator Seminar

Maryland Fire & Rescue Institute Contact MFRI at 1-800-ASK-MFRI or visit www.mfri.org

April 11, 2010

Frederick County EMS Seminar

Frederick Memorial Hospital Information to be posted on the MIEMSS website (<u>www.miemss.org</u>) in the future.

May 16-22, 2010

National EMS Week

Theme: Anytime. Anywhere. We'll Be There. Information: www.acep.org/emsweek

May 19, 2010

National EMSC Day

Information: www.acep.org/emsweek

June 12-18, 2010

Maryland State Firemen's Convention

Ocean City, MD

Education seminars will be held Sunday through Tuesday

Information: www.msfa.org

September 28, 2010

Mid-Atlantic Life Safety Conference Johns Hopkins Applied Physics Lab Columbia, MD

October 8-10, 2010

Pyramid EMS Conference 2010

Solomon's Island

Information: MIEMSS Region V Office

301-474-1485



MARYLAND'S STARS OF LIFE AWARDS

Each year the Maryland Institute for Emergency Medical Services Systems celebrates EMS Week by honoring men and women across Maryland who have contributed to the EMS system. We use the term "Stars of Life" because it combines our symbol, the star of life, with our shared vision, "the elimination of preventable death and disability from injury or sudden illness." This year we are again opening the award nomination process to everyone who receives the Maryland EMS News. Awardees will be selected by a statewide committee of career, volunteer, and commercial EMS providers. For further information, call 410-706-3994.

The categories of Maryland Star of Life, Maryland EMS Citizen, EMS Provider of the Year, and EMD Provider of the Year relate to specific incidents occurring from January 1, 2009 through December 31, 2009. Multiple awards may be presented.

MARYLAND STAR OF LIFE AWARD

This award may be given to an individual, multiple individuals, or teams on the same incident for an outstanding rescue by EMS personnel.

MARYLAND EMS CITIZEN AWARD

This award is intended for citizen rescuers who have demonstrated quick thinking, fast action, and heroism.

EMS PROVIDER OF THE YEAR

For a provider who has made outstanding contributions in the past year to the continuous improvement of emergency medical services in Maryland (for example, in the areas of quality assurance; public or EMS education; prevention; delivery of EMS services; new technology).

EMD PROVIDER OF THE YEAR

This award is given for extraordinary efforts in assisting the public in this vital portion of the Chain of Survival.

OUTSTANDING EMS PROGRAM

For a program that offers an innovative approach to reducing death and disability. The program must be affiliated with an EMS system component, such as a hospital, educational facility, rescue squad, or EMS organization.

LEON W. HAYES AWARD FOR EXCELLENCE IN EMS

This award is given to an individual who demonstrates through his/her professional and personal life, dedication to excellence in patient care, compassion and respect for each patient, and commitment to continuous improvement of the Maryland EMS system in education and in prevention.

MARYLAND EMS-CHILDREN (EMS-C) AWARD

This award is given for an adult or program that has demonstrated ongoing dedication and commitment to improving the EMS care for children in Maryland.

MARYLAND EMS-GERIATRIC (EMS-G) AWARD

This award is given for an individual or program that has demonstrated ongoing dedication and commitment to improving the EMS care of the elderly in Maryland.

MARYLAND'S STARS OF LIFE AWARDS — 2010 NOMINATION FORM

Individual(s)/Organization(s) Nomin				
If there is more than one nominee, please of	luplicate this form or	use a separate sheet for	the other names	and addresses and attach it to this form.
*Address:				
	(P.O. Box or Street			
(City)		(State)	(Zip)	
*Telephone Nos. (H)	(W)	((Cell)	
Nominee's Level of Certification or 1	Licensure (if appli	icable)		
Professional Affiliation				
Award Category (Please select only	one category on th	nis sheet):		
[] Maryland Star of Life A [] Maryland EMS Citizen [] EMS Provider of the Ye [] EMD Provider of the Ye This individual/group/program/facil	Award ar ar	[] Maryland] [] Maryland]	ayes Award fo EMS-C Award EMS-G Award	r Excellence in EMS
Please attach additional documentation such as a Name of person submitting this nom		to footage, and letters of con	mmendation.	
		(Print or Type)		
		(Signature)		
		(Address)		
Email Address				
* Telephone Nos.	(H)	(W)_		(Cell)
FAX Nos.	(H)	(W)_		

* Must be completed!!

NOMINATIONS MUST BE RECEIVED AT MIEMSS BY April 2, 2010.

Mail to: Jim Brown, MIEMSS, 653 W. Pratt St., Baltimore, MD 21201-1536 or FAX to: Jim Brown, 410-706-3485.



The Right Care When It Counts Maryland EMSC 2010 Program



The Maryland EMS for Children program is <u>In Search Of</u> children and youth in Maryland who have demonstrated one of the 10 Steps to Take in an Emergency or one of the 10 Ways to be Better Prepared for an Emergency. Actions taking place January 1, 2009 through December 31, 2009 are eligible for nomination. We will be recognizing children and youth who acted so that others would receive "The Right Care When It Counts." Each nominee will receive a patch and certificate and be eligible for a state award at a ceremony during EMS Week 2010.

Ten ways to be better prepared if your child has an Emergency:

- 1. Check if 9-1-1 is the right number to call
- 2. Keep a well-stocked First Aid Kit on hand
- 3. Make a list of Emergency Phone Numbers
- 4. Teach your children whom to call and what to say
- 5. Make sure your house number is visible from the street
- 6. Keep a clear and up-to-date record of immunizations
- 7. Write down medical conditions, medications, and dosages
- 8. Make a list of allergies and reactions
- 9. If you have health insurance, check your emergency coverage
- 10 Take first aid classes

Ten steps to take in an Emergency:

- 1. Call 9-1-1 immediately
- 2. Call Poison Control immediately
- 3. If you think your child has been seriously injured, do not move your child
- 4. Know how to treat your child in case of a burn
- 5. Be prepared if your child has a seizure
- 6. Know what to do if your child is bleeding
- 7. Know how to help a child with a broken bone
- 8. Do not administer the Heimlich maneuver or CPR unless you are trained
- 9. Have your emergency plan on hand
- 10. Make it easy for emergency personnel to find you

NOMINATIONS MUST BE RECEIVED AT MIEMSS BY April 2, 2010.

Mail to: Jim Brown, MIEMSS, 653 W. Pratt St., Baltimore, MD 21201-1536 or FAX to: Jim Brown, 410-706-3485.



The Right Care When It Counts Maryland EMSC 2010 Program



Contact information for the	e person submitting tl	his recommendati	on:
Name:			
Best Phone Number(s) to re			
Address:			
Email:	Fax:		
•	outh who acted so 'The Right Care V		
Child/ Youth's Name:		Age:	Gender:
Parent's Name:		_	
Parent's Name:			
Address:			
Phone(s): (H)	(W)	(cel	II)
Email:			
Alternative contact persons	·		
Best method to reach this	person:		
Primary language spoken at	home:		
Description of event/incide	ent and the action tal	Ken (please include any	printed materials about the event):

MIEMSS, Maryland EMS News 653 W. Pratt St., Baltimore, MD 21201-1536



Governor Martin O'Malley Lt. Governor Anthony Brown

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