

**REGION I EMS ADVISORY COUNCIL MEETING**  
**JULY 20, 2017**  
**Agenda**

- I.** Call to Order
- II.** Approval of April 20, 2017 Minutes
- III.** Welcome Guests
- IV.** Chairperson's Report
- V.** Committee Reports
  - a.** Prehospital Care System
  - b.** Quality Improvement
  - c.** Bylaws/Membership
  - d.** ALS Advisory Committee / Garrett College – Doug Beitzel
  - e.** Region I Emergency Services Education Council Inc.
- VI.** Garrett County Activities
  - a.** Garrett Regional Medical Center – Jeff Hinebaugh
  - b.** Garrett County Emergency Management / ESB – John Frank
  - c.** Garrett County Communications – Ken Collins
  - d.** Garrett County EMS – Wayne Tiemersma
  - e.** Garrett County Health Department – Diane Lee
- VII.** Allegany County Activities
  - a.** Allegany County Emergency Management / Communications – Dick DeVore
  - b.** Allegany County Emergency Services Board – Ken May
  - c.** Allegany County EMS – Robert Pattison
  - d.** Allegany County Health Department – Alison Robinson
  - e.** Western Maryland Health System – Jill Spiker/ William Hardy
  - f.** Allegany College of Maryland – Kathy Condor
- VIII.** Regional Reports
  - a.** Regional Medical Director – Dr. Janelle Martin
  - b.** Regional Pediatric Medical Director – Dr. Stephanie Sisler
  - c.** Region I Specialty Center – Elizabeth Wooster
  - d.** MFRI – Todd Dyché
  - e.** MEMA – John Reginaldi
  - f.** Medevac – Alex Kelly
  - g.** CISM – Al Ward
  - h.** AGCVFRA – Donna Struntz
  - i.** Region I & II Health Care Coalition – Katie Salesky
  - j.** Career Fire & EMS – Donnie Dunn
  - k.** Commercial Ambulance – Chris Guynn
- IX.** MIEMSS
  - a.** Region I Report – Dwayne Kitis
    - i.** Protocol update cutoff letters
    - ii.** Statewide Protocol Committee
- X.** Old Business
- XI.** New Business
- XII.** Adjournment

# Region I EMS Advisory Council Meeting

*July 20, 2017*

The Region I EMS Advisory Council Meeting was held July 20, at 7:00 p.m. at the Frostburg Ambulance building located at 86 West Main Street, Frostburg, MD. Members in attendance included: Elizabeth Wooster, Bill Hardy, Jeff Hinebaugh, Dr. Janelle Martin, Dick DeVore, Robert Pattison, Wayne Tiemersma, Alison Robinson, Diane Lee, Doug Beitzel, Kathy Condor, Alex Kelly, Al Ward, Cheryl Rexrode, and Dwayne Kitis.

The meeting was called to order by Wayne Tiemersma at 7:00 p.m.

## Approval of April 20, 2017 Minutes:

The minutes were reviewed and accepted as written.

## ***Welcome Guests***

Guest attending included: Cyndy Wright Johnson (MIEMSS EMSC), Brian Frearson (MFRI) and Katie Salesky (Region I & II Health Care Coalition)

## ***Chairperson's Report*** – Wayne Tiemersma chaired meeting in Donna Struntz absence.

Wayne updated the committee on meetings held downstate (SEMSAC, Regional Affairs, BLS Committee):

- EMEDS to Elite hopefully will start to roll-out in November
- SEMSAC – during the last meeting it was reported that Maryland is now last in the nation in ER wait times; this is a problem.
- Prehospital Care System has a couple of issues:
  - Helicopter calls – recent issues in Garrett County brought to life that we need clear rules/policy with SYSCOM for helicopter use in Western Maryland; who is to be backup, 2<sup>nd</sup> due, if Trooper 5 is not available.
    - Motion was made and passed stating that the Council will support the opportunity to sit down with Major Konold or his team to discuss the helicopter issues.
  - 12-Lead Acquisition – we are only Region that has 12-lead BLS program right now. There have been some QA issues in this area in how to acquire it and send in to the hospital. We need to make sure providers are getting the training they need.

## ***Committee Reports***

Prehospital Care System – Please see attachment.

Quality Improvement – No report

Bylaws/Membership – No report

ALS Advisory Committee / Garrett College – Doug Beitzel

- Doug gave an update on ALS training in the Region and a list of upcoming ALS classes, please see attachment.
- He also reported that students are now able to do field time during the summer.

Region I Emergency Services Education Council, Inc. – Dwayne Kitis

- The Night for Stars donation letters went out to the Jurisdictions. Dwayne thanked Garrett Regional Medical Center for their \$1000 donation. Filming will be on August 22 and the program will be held at the Ali Ghan Shrine Club on Saturday, November 4.
- A meeting for the Miltenberger Seminar was held on Monday night; the schedule has been made and things are moving forward for the conference.

## ***Garrett County Activities***

Garrett Regional Medical Center – Jeff Hinebaugh

- The Hospital did get their Base Station recertification for five years.
- Yesterday they went on Yellow Alert due to construction issues which cut down on their number of beds available; this problem may require them to go on intermittent bypass for the next 12 to 14 days.

Garrett County Emergency Management/Communications / Emergency Services Board / EMS – Wayne Tiemersma

- The Emergency Operations Center Project – final plans are being done.
- The County is working on an upgrade to their CAD system.
- County EMS staff includes 34 providers, 20 of which are fulltime - at full complement right now.

- Opioid Interdiction Team – they are busy getting it established; basically will be worked out of the Health Department with their Overdose Review Team.

#### Garrett County Health Department – Diane Lee

- Rodney Glotfelty retired on June 30 and Dr. Pope also retired on that date. Bob Stephens is the new Health Officer with Dr. Jennifer Corder as the Deputy Health Officer. Dr. Corder is a pediatrician and serves as the Deputy Health Officer for both Allegany and Garrett counties on a part-time basis.
- There will be a Public Information Officer class held at Garrett College's site in Accident on October 11, from 9 to 4; please call Virginia Smith for information.

### ***Allegany County Activities***

#### Allegany County Emergency Management and Communications – Dick DeVore

- Radio installs are still being worked on for the new 700 system; Fire and EMS are done, law enforcement is not finished yet.
- Dan's Mt. tower is under construction; Warrior Mt. will be moving along very shortly.
- The Opioid Interdiction Team is progressing; they are using the existing Overdose Fatalities Group as their senior policy group. Notice was received for the first awarded funding of \$115,000 to Allegany County.
- Western Maryland is one of three Incident Management Teams in the State of Maryland. Work is being done at the State level to consolidate the three teams into a single state team that can provide the level of service necessary for an extended event.

#### Allegany County Emergency Services Board – Dick Devore

- In process of Fall appropriations; funding going out. The 3<sup>rd</sup> installment on increase funding for fire and EMS departments was received.
- 508 monies will also be out in the Fall.
- Funding from Rocky Gap Casino continues to go very well. This Fall's funding may be 25 thousand per company, which is up from 15 thousand the year before. However this year in legislature, in order to correct the percentage of money that was coming back to local jurisdictions they included a little caveat that states 20% of the money must be made available to municipalities and non-profits organizations.
- The County Commissioners did approve funding from the ESB budget for the Knox Boxes to be installed in all EMS units.

Dwayne announced that Dick DeVore was running for 2<sup>nd</sup> Vice President of MSFA. A motion was made and passed for the Council to recognize and recommend Dick for that position.

#### Allegany County EMS – Robert Pattison

- County staffing in the past month went from 9 full-time & 25 overall employees to 22 full-time & 62 overall employees.
- The County went live with operational control of Frostburg Ambulance on July 1.
- They have gotten a quote for the Knox Boxes and are waiting on the purchase order now. Each person will have their own pin number and the boxes are WIFI capable.
- There are some QA issues that need to be talked about at the Medical Review Committee soon.
- MIEMSS Tactical Grant for both counties did well; successful in obtaining full funding that was requested.
- Stop the Bleed classes – more will be held in Allegany County and are hoping to present the class in schools, too.
- Bobby is now officially appointed to SEMSAC.

#### Allegany County Health Department – Alison Robinson

- The Jackson Unit is being dissolved. The adolescent clinic is closing but they are expanding the (Adult) Massie Unit.
- Rebranding of the Health Department is going on; logo changing, etc.
- There have been a lot of changes in personnel at the HD. The new Health Officer is Jenelle Mayer.

#### WMHS

- The hospital did hold two "Down Time" drills where all computers and phones were turned off. Everyone did a great job; ED performed very well. They did realize more internal communication was needed so new handheld radios were purchased.

#### Allegany College of Maryland – Kathy Condor

- There is ALS training scheduled on Saturday – September 23 and 30.
- BLS Heartsaver Instructor course is set for October 21.
- On November 10, Dr. Jim Gordon is coming to ACM to provide a full day of training; he is from the Center for Mind-Body Medicine.

## ***Regional Reports***

### Regional Medical Director – Dr. Janelle Martin

Dr. Martin told the committee that she appreciates the attention to narcotics in the Region. Things are heading in the right direction, and the policy on securing & disposing of drugs is meant to protect the providers and hospital alike.

### Region I Specialty Center – Elizabeth Wooster

- The Trauma Center re-designation process occurs again in 2018; the application is being drafted now.
- When a potential stroke patient is brought in to the hospital by ambulance, LAMS scores need to be provided to the hospital personnel in order to treat the person properly. LAMS score is a decision point on the decision tree and is part of the protocols. This information can make a difference on the treatment of the patient. Dwayne will check to see if MIEMSS has any pocket size cards about LAMS scores that can be given to companies in order to get more providers informed on this issue.

### MFRI – Todd Dyche

- A handout was provided on EMS classes in the Region. Please see attachment.

### Medevac – Alex Kelly

- Aviation and/or SYSCOM are involved in the case Wayne mentioned earlier about 2<sup>nd</sup> due in Garrett County. There will be a new policy put in writing that Trooper 3 is not a viable resource for an unstable patient in Garrett County. The OPS manual is in draft right now.

### CISM – Al Ward

- Things have been pretty quiet.
- New people from the class last Fall are working out.
- There was a preliminary discussion held with the Health Department's Behavioral Health Division to correlate our efforts with the new program they are starting. A joint meeting is to be held next week.

### AGCVFRA – Dick DeVore

- Pat Bowser Scholarship – this was first year to give out funds; awarded two \$1000 scholarships.
- Line of Duty Death Memorials – almost \$12,000 was raised to put up the memorials in each county; the formal dedications will be in the Fall.
- Recruiting efforts in the area – looking at possibly getting the Career Center program revamped and up and running again to get interested kids into Fire/EMS fields.
- The next meeting is August 6 at Bedford Road Department.

### Region I & II Healthcare Coalition – Katie Salesky

- The next Coalition meeting will be held on August 2 in Williamsport at Washington Count Emergency Management Services Office.
- There will be an Ebola tabletop at the Regional Conference on October 4 in Hagerstown.

### Career Fire & EMS – Doug Beitzel reported for Donald Dunn

- During the first half of the year, the City of Cumberland has had 2709 Ambulance calls and 648 Fire calls, averaging 18.6 calls a day.
- As of the end of July, the department has lost 18 providers in the last three years and the City has decided not to replace them.

### Commercial Ambulance – Chris Guynn was unable to attend but did provide a report. Please see attachment.

### MIEMSS EMSC – Cyndy Wright Johnson

- A handout was provided, please see attachment.
- Cyndy highlighted a few items from the handout;
  - Emergency Ready Families projects continue
  - Holding children while being transported in ambulances should not be done.
  - Drowsy Driving Grant – 4 were awarded and we were the only one awarded for healthcare providers; first week in November is National Driving Drowsy week.
  - There are new posters on heat stroke.
  - High Performance CPR Protocol was accepted - adult and pediatric sections.
  - She thanked Allegany and Garrett counties for doing the EMSC EMS Survey.

### MIEMSS Region I Report – Dwayne Kitis

- Rae Oliveira from MIEMSS Licensure & Certification emailed him a few items of interest from her office – please see the attachment.

- MIEMSS will be interviewing two candidates for Executive Director next month.
- Two Allegany County companies have asked to have a SWOT analysis done.
- Ambulance inspections will be held on October 3 in Garrett County and on October 4 in Allegany County; BLS 1<sup>st</sup> Response vehicles will be inspected in Allegany County on October 6.
- Suspension letters for those who have not taken their 2017 Protocol Updates will be sent out in September.
- Chris Biggs was selected to be on the Statewide Protocol Committee

### ***Old Business***

- Al Ward reminded all that the Eastern Garrett Canteen Unit is up and running and available for long-term incidents, training, or events.

### ***New Business*** - None

### ***Adjournment***

The meeting adjourned at 8:55 p.m.

May 9, 2017

The Prehospital Care System Committee convened at 10:00am at the Region I Office. Nine members were present: Jim Koon, Doug Beitzel, Elizabeth Wooster, Wayne Tiemersma, Robert Pattison, Bill Hardy, Jeff Hinebaugh, and Dwayne Kitis. Dr. Janelle Martin Joined the meeting by phone.

The meeting was called to look at specific issues brought up at the previous council meeting. The meeting began with Informational briefs given by the Region I Administrator.

Expired medication disposal and securing narcotics were the main topics of discussion. Garrett Regional Medical Center continues to receive expired medication, this is a good thing for the EMS units in that area. WMHS will not receive expired medication which poses an issue of disposal of expired medication specifically in Allegany County. Allegany County EMS will work on a policy and look at the disposal form to ensure adequate documentation and proper disposal of medications including two ALS providers signing off. The issue of disposing of leftover meds in the vials/syringes when the whole amount is not used was also discussed. There was also a suggestion for the region to push SEMSAC to standardize a process for disposal of drugs specifically narcotics.

The issue of medication being taken by an EMS provider recently has spurred more emphasis on security of narcotics on the units and the verification of amounts of medication being dispensed by the pharmacies to EMS personnel. Allegany expressed the possibility of acquiring and/or requiring the Knox Box security system specifically for scheduled narcotics.

Recruitment and retention of EMS providers was also discussed. The EMT training program was brought up and it was mentioned we should be looking into the number of students that start the class and the actual number that finish and become EMT's. Focus should be on school programs, and it seems that we as a region should be focused on shifting from recruitment of volunteers to professional recruitment/development and training.

Next meeting was scheduled for 6/13/2017 at 10 am.

## **Garrett College – ALS Training report for Region 1 EMS Advisory Meeting**

July 20, 2017 - 1900 hours  
Frostburg Area Ambulance

### **2016-2018 Paramedic class**

24 of the 26 students that start this cohort have completed the first year with classes ending on June 29, 2017.

20 students were allowed to sit for the I'99 exam psychomotor exam held on July 8, 2017. (2 students decided not to test that weekend due to schedules or personal reasons and NREMT required additional paperwork from 2 students prior to testing)

The students tested 11 different skill stations during the I'99 psychomotor exam. Of the 20 students testing, 9 students passed all stations. 9 students did not retest that day due to different reasons and 2 students retested and require a 3<sup>rd</sup> attempt for 1 station.

After completing the course, the students are also able to sit for the NREMT I'99 written exam. To date, 3 students have done so with all passing on their first attempt.

After completing the written and psychomotor exams, they will be able to sit for the protocol exam in Maryland and become Maryland CRTIs. Testing for both Maryland CRTI and I'99 will continue during the next year of the program.

23 students are continuing to the third semester. They are able to continue running field calls during the summer with hours counting towards the second year. In addition, 8 CRTIs enrolled in the second year to bridge from CRTI to NRP.

### **Degree programs**

Garrett College continues its commitment to begin a full degree program(s) and is continuing to work on this. They are currently looking at several options from an Associates of Paramedic to possible combination programs involving obtaining paramedic license and emergency management or various combinations.

### **Upcoming ALS classes:**

**Tactical Emergency Casualty Care (TECC)** - Allegany County Dept. of Emergency Services – 9/16 & 9/17.

**ALS Refresher** - Garrett College CTTC – 10/7, 10/8, 10/21 & 10/22.

**ALS Refresher** - Allegany County Dept. of Emergency Services – 11/4, 11/5, 11/18 & 11/19.

**Geriatric Education for Emergency Medical Services (GEMS)** - Garrett College CTTC – 12/2 & 12/3.

**Advanced Medical Life Support (AMLS)** - Allegany County Dept. of Emergency Services – 1/20 & 1/21.

**Prehospital Trauma Life Support (PHTLS)** - Garrett College CTTC – 2/17 & 2/18.

**Emergency Pediatric Care (EPC)** - Garrett College CTTC – 3/24 & 3/25.



Maryland Fire and Rescue Institute  
 University of Maryland  
 Western Maryland Regional Training Center  
 Post Office Box 5153  
 13928 Hazmat Drive  
 Cresaptown, MD 21502-5153

EMS Class Update in Allegany / Garrett County (note: may not reflect entire schedule)

Report Date: July 13, 2017

Class	Log Number	Location	Start Date	Days	# Students	Status
EMR	-	Grantsville	1/3/17	Tu/Th	5	Completed
EMT	-	WMRTC	1/17/17	Tu/Sa	11	Completed
EMT Refresher	-	Garrett College CTTC	5/6/17	Sa/Su	20	Completed
EMT	-	WMRTC	5/15/17	M/W/Sat	(8)	Canceled
EMT	-	Kitzmiller	5/24/17	W/Sat	(6)	Canceled
EMT Skills	-	WMRTC	6/11/17	Sa/Su	17	Completed
<b>*EMR</b>	<b><i>EMS-105-S001-2018</i></b>	<b><i>Midland</i></b>	<b><i>8/19/17</i></b>	<b><i>Sat</i></b>	<b><i>(1)</i></b>	<b><i>Open</i></b>
<b>*EMT</b>	<b><i>EMS-106-S003-2018</i></b>	<b><i>GCTTC</i></b>	<b><i>8/21/17</i></b>	<b><i>M/W/Sat</i></b>	<b><i>(7)</i></b>	<b><i>Open</i></b>
EMT	EMS-106-S004-2018	WMRTC	8/23/17	W/Sun	(12)	Open / Active

Notes:

1. Numbers in parentheses indicate total preregistered students
2. \*red color, bold, and italicized font indicates additional enrollment needed for class to start

Additional Information

1. Preregister online at <http://www.mfri.org/cgi-bin/schedule.cgi?S=Online> for the following training opportunities:
  - EMT Refresher (12 hour) – August 1
2. Textbook policy and procedures have changed and are now incorporated during the online registration process.



Please report the following to me for the Region 1 Council meeting.

1. Dr. Charles Bess has replaced Dr. William May as the Commercial Ambulance Medical Director for Valley Medical Transport. Dr. Bess will be working closely with the staff at WMRMC, especially Elizabeth Wooster, along with our new training coordinator, Mr. Brandon Truman.
2. Valley renewed their ALS/SCT annual licensure on May 30th. Valley currently has 8 ALS licensed ambulances and 2 sets of SCT equipment based at WMRMC. We will be adding 2 additional MD ALS ambulances around January.
3. Elizabeth Wooster has completed the first nurses SCT training for the year, adding several additionally trained SCT transport nursing staff to the RMC roster. Kudos to Elizabeth!
4. Lastly, but definitely not least, a special thanks to Bill Hardy. Valley recently changed our narcotics restocking procedures, and Bill was a great help with getting all the providers set up in the Pixsys.

Chris Guynn  
Valley Medical Transport  
Operations Manager



**Emergency Medical Services for Children**  
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**Maryland EMS for Children Department Update – July 2017 Update**

**What's NEW:**

	<p><b>EMSC Grantee Meeting has just been announced:</b> August 15-17, 2017 in Arlington Virginia. More details to follow in the coming months pending federal budget allows for full funding for EMSC State Partnership grantees.</p>
<p><b>SAFE KIDS MARYLAND</b></p>	<p><b>Safe Kids Maryland – MIEMSS CPS &amp; OP Health Care Project</b> provided education on the Vehicle Temperature display at both State Highway Summit and EMS Care April 26 and 28. Contact the project at <a href="mailto:cps@miemss.org">cps@miemss.org</a> for more information. <b>PreVenCon – Safe Kids Worldwide</b> will hold their international conference in Baltimore Maryland July 26-29.2017. Registration is live on line.</p>

**1. Advocacy:**

- **Right Care When It Counts & Star of Life 2017 Awards** ceremony was during EMS Week in Annapolis. Four children and one parent received awards.
- **#MDPANDAFAN** –See FAN report for more details, Emergency Ready Families projects continues with train the trainer offered at MSFA Convention. Anticipate seeing the Panda at future regional and state conferences.
- **MSFA Risk Watch Injury Prevention** –MSFA Fire & Injury Prevention and Life Safety Committee conducted prevention stations @ MSFA 125<sup>th</sup> Convention. It was both educational and FUN!
- **Safe Kids Maryland** –2017 meetings will be in March and September after PEMAC business meeting.
- MIEMSS has received a Governor's Highway Safety Association grant (through MHSO) to create a drowsy driving prevention educational campaign for Maryland Healthcare providers. This grant is from June 2017 through end of June 2018. Educational materials will be available in the fall for November's **Drowsy Driving** awareness week.
- MSFA Fire Prevention and Life Safety committee purchased a large temperature display to educate on the **danger of heatstroke to children left in cars**. The display was featured at MDOT Highway Safety Summit, EMS Care and MSFA. A schedule is being maintained of other groups/events when the display will be borrowed/used and two more have been ordered.

**2. EMS for Children Performance Measures** – There are three retiring and three new Primary EMSC Performance Measures (total of 10) & 5 for MCHB grants.

- 📄 **Off line Medical Direction** – new protocols went into effect on July 1, 2017
- 📄 **On line Medical Direction** – Four Pediatric Base Station courses for 2017 have been scheduled
- 📄 **Equipment:** MIEMSS Seal of Excellence meets the national ACS/ACEP/NAEMSP/ EMSC guidelines and the federal EMSC PM. The new minimum equipment list does not have all the equipment.

**NEW EMSC Performance Measures 01, 02, and 03** are now in effect and Maryland conducted an EMS Survey on PM 02 (Pediatric Emergency Care Coordinator in EMS) and PM 03 (Education on use of pediatric equipment). **Maryland was able to secure 100% participation in this EMSC EMS Survey.**

- **Pediatric Trauma & Burn Centers:** site visits were conducted at CNHS in 2013 & 2014 and JHCC in 2015. Both centers continue to participate in state and national registries and provide EMS education. Pediatric Burn regulations are under revision and Pediatric Trauma regulations will be reviewed the end of June. Revisions are based upon the new American College of Surgeon's standards and the needs of Maryland.

**For more information please call the Maryland EMS for Children office at 410-706-1758**  
**Website: [www.miemss.org](http://www.miemss.org) look under departments, Click on EMS for Children**



**Emergency Medical Services for Children**  
Maryland Institute for Emergency Medical Services Systems



- **Pediatric Readiness:** Federal EMSC program continues to work with a best practice groups to support and promote Peds Ready for all states.
  - ✎ **APLS courses:** 3 hybrid courses will be scheduled for 2017. Information email: [pepp@miemss.org](mailto:pepp@miemss.org)
  - ✎ **CPEN Review Course:** will be held at PRMC on June 29 & 30, 2017. Contact [pepp@miemss.org](mailto:pepp@miemss.org)
  
- **Pediatric Education for BLS & ALS:**
  - ✎ 2018 EMS conferences are being scheduled now. New topics and speakers are welcome.
  - ✎ LMS module on **Safe Transport of Children in Ambulance** is posted at the MIEMSS online training center
  - ✎ **Please contact the EMSC program office with any questions about products, there is incorrect and incomplete information being circulated by at least on company and local vendor.**
  - ✎ LMS module on **Newly Born Resuscitation** (Winterfest Lecture) is in final editing.
  
- 3. **Pediatric EMS Data activities:**
  - **Pediatric QIC/ DART** committee is working on standardized quarterly reports for pediatric trauma and medical transports and reviewing specific protocol utilization and documentation.
  - Pediatric High Performance CPR workgroup has completed their meetings and has a proposal for 2018 protocols that includes an new algorithm.

*Respectfully submitted Cyndy Wright –Johnson MSN RN, EMS for Children Director @ MIEMSS*

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Here are some items from the Off of L&C you may want to include:

- BLS renewal season for Spring 2017 concluded on June 30<sup>th</sup>. After a grace period, to receive completed refresher courses, providers not renewed, were slated to be switched to lapsed on or around July 15<sup>th</sup>.
- Applications visible on the MIEMSS Licensure portal, are based on the provider/applicant's status. I.e. applications for renewal are visible 90 days prior to the provider's lapse date.
- The first eLicensure Statewide Steering Committee met on July 20th. HJAs from EMSOPs, commercial services, and education programs were requested to name a representative. Meetings are open to the public and will occur the third Thursday of odd months

Thanks for the opportunity to contribute

Rae



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