



State of Maryland

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Services Systems**

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To: Highest Jurisdictional Officials
Medical Directors
QA/QI Officers

From: Timothy Chizmar, MD
State EMS Medical Director

Date: January 6, 2022

Re: QA/QI Officer Course

I am pleased to announce that the MIEMSS Quality Assurance & Quality Improvement Officer Training Course is now available in the Maryland EMS Online Training Center (www.emsonlinetraining.org).

The updated QA/QI Officer Course consists of ten (10) online modules encompassing: quality improvement principles and models, measurement and variation, high-performance teams, quality improvement tools, and Maryland EMS quality improvement metrics. Per COMAR requirements, each EMS Operational Program Quality Assurance Officer must complete the QA/QI course within six months of appointment. Additionally, all EMS clinicians engaged in QA/QI roles are strongly encouraged to take the training.

The new online program has been approved for six (6) hours of continuing education credit (ALS individual and BLS Local Option), and it replaces the prior in-person course. Once candidates begin the course, they must complete it within 30 days. In order to receive a certificate of completion, Jurisdictional EMS QA/QI officers will need to complete modules one (1) through nine (9). Commercial service EMS QA/QI officers will need to complete all ten (10) modules in order to receive a certificate.

I would like to thank the team, led by Dr. Luis Pinet-Peralta, for developing this new QA/QI course. I hope you will find it informative and relevant for your quality improvement responsibilities. Please let me know if you have any questions regarding this course. Thank you for your commitment to improving the quality of care within the Maryland EMS system.