

ID#
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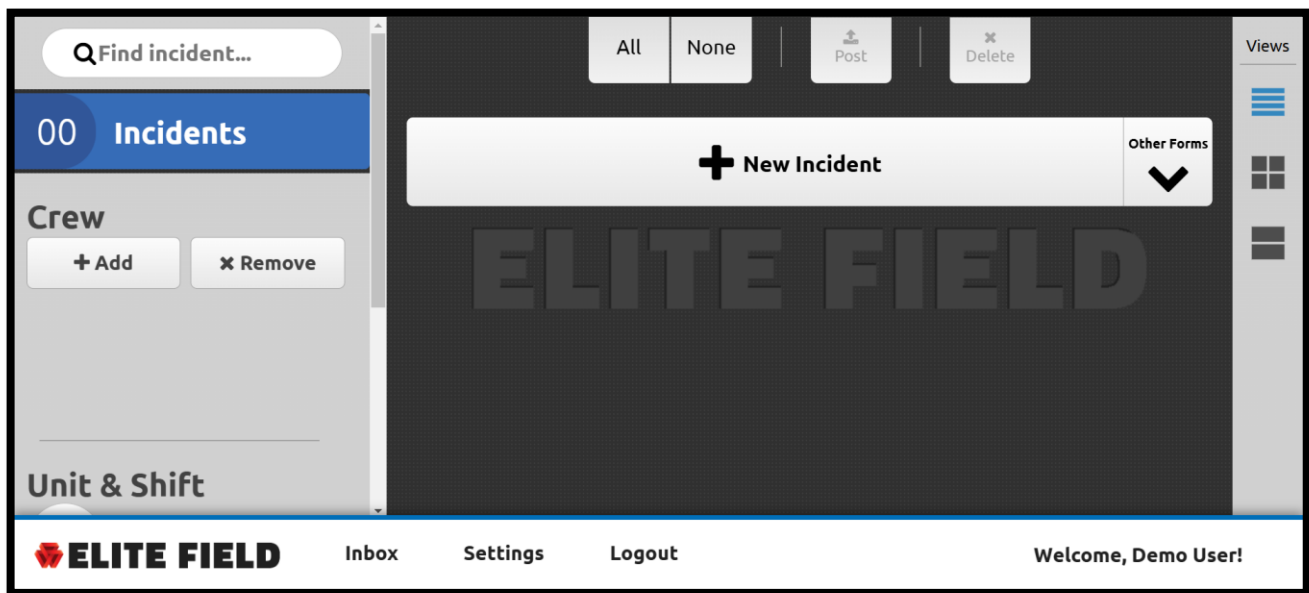
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Wednesday, December 4, 2024

After further investigation, **the Field Incident Cloud has been ENABLED for all users with the permission group of “eMEDS EMSOP Administrator”.**

At this time, we have learned that the [Elite Field Background Posting](#) will only post if a user’s current screen is the Field Dashboard shown below. Future development is planned with ImageTrend to enhance this background posting. However, it is not available today.



Clinicians must post their reports after completing them. If a report is unfinished, it can still be posted without marking it as finished. The clinician can later log in to Elite Online from any computer to complete and [mark the report as finished](#).

Some EMSOP/EMS services have been using the Field Incident Cloud to regularly pull reports. MIEMSS strongly recommends stopping this practice as soon as possible. The cloud feature was designed to be used in specific situations, such as when a device is lost, stolen, irreparably damaged, or affected by browser caching issues.

Reports pulled from the cloud do not include previously saved attachments and may not reflect the latest updates, as syncing occurs periodically. Clinicians must post their reports to ensure the submitted report is the most up-to-date and accurate report. **If a report must be pulled from the cloud, it is imperative that the clinician goes online, completes the report, and marks the report as finished.** This action locks the report, and changes the status to “Completed/Submitted” within eMEDS. This reduces chances of lost information that may result from auto-posting an older version of the report.

Maryland Institute for Emergency Medical Services Systems



eMEDS® BULLETIN



Turning Off Field Incident Cloud Accessibility

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With the [Elite Field Background Post Settings](#) now enabled, the **Field Incident Cloud has been disabled for all administrators**. This was a necessary step to prevent the accidental overwriting of a report with a higher degree of completion.

Reports that are not posted by users, will be automatically posted 24 hours after creation of the last update. Auto-posted reports typically have a higher degree of completion than the versions synced to the Field Incident Cloud, reducing the need for clinicians to re-enter previously completed information.

Some EMSOPs/EMS Services have routinely used the Field Incident Cloud to pull reports. This should only be done if a device is lost, stolen, irreparably damaged, or if there is a browser caching issue.

If you need to retrieve a report from the cloud, submit a ticket to emeds-support@miemss.org, and MIEMSS will locate and retrieve the requested report.

Clinicians should always post their reports after completing them. If they need to finish a report later, they can still post it without marking it as finished. They can then log in to Elite Online from any computer to complete the report. Once a report is finished, clinicians should ensure it is [mark finished](#).

