



Maryland Emergency Medical Services Plan
Board Approved - April 8, 2014
SEMSAC Approved - March 6, 2014

Vision

To be a model statewide system of prehospital and hospital-based emergency care that is regionalized, coordinated, and accountable, and which strives to prevent or minimize the impact of sudden illness and injury.

Patients with the need for emergency care in Maryland will receive the right care, in the right time, and in the right place.

Mission

To prevent injury and illness and to ensure that all patients with acute illness or injury receive timely, safe, coordinated, appropriate, evidence-based, and effective emergency care by a well-trained and diverse workforce sufficient to meet the needs of the system.

Goals/Objectives

Goal 1: To prevent illness or injury

- Objective 1.a Utilize EMS providers to prevent acute and exacerbations of chronic illness and injury in the community
- Objective 1.b Educate the public and EMS providers based on ongoing epidemiological assessment of the state and community

Goal 2: To provide timely emergency care

- Objective 2.a Provide timely prehospital response for time-critical conditions
- Objective 2.b Provide timely access to emergency departments and trauma and specialty centers
- Objective 2.c Provide timely hospital response for time-critical conditions

Goal 3: To provide safe emergency care

- Objective 3.a Improve the safety of prehospital care
- Objective 3.b Improve the safety of trauma and specialty care
- Objective 3.c Improve the safety of ground and air ambulance transport and care
- Objective 3.d Maintain an effective licensing and certification process for EMS providers
- Objective 3.e Maintain an effective designation process for trauma and specialty centers
- Objective 3.f EMS response vehicles are appropriately staffed and equipped

Goal 4: To provide coordinated emergency care

- Objective 4.a Prehospital and hospital care are integrated
- Objective 4.b Maintain the coordination and situational awareness of health and medical resources on an ongoing basis and during a mass casualty or catastrophic health event
- Objective 4.c Maintain a reliable and effective statewide EMS communications system
- Objective 4.d As appropriate, align the Maryland EMS Plan goals and objectives with public health and public safety strategies at the national, state, and local levels

Goal 5: To provide appropriate emergency care

- Objective 5.a Appropriate prehospital- and hospital-based emergency care is provided for all patients and for special populations
- Objective 5.b Patients are transported to the most appropriate facilities
- Objective 5.c Air and ground EMS resources are appropriately utilized

Goal 6: To provide evidenced-based emergency care

- Objective 6.a Utilize an evidence-based approach to develop EMS protocols
- Objective 6.b Continue to utilize an evidence-based approach to develop standards for trauma and specialty centers
- Objective 6.c Facilitate prehospital- and hospital-based research in emergency care
- Objective 6.d Collect and maintain secure, accurate, and reliable data on the EMS system

Goal 7: To provide effective emergency care

- Objective 7.a Maintain comprehensive medical oversight of prehospital care, including emergency medical dispatch and EMS educational programs
- Objective 7.b Maintain comprehensive quality improvement in both prehospital and hospital phases of emergency care, including comprehensive patient care data with measurable outcomes
- Objective 7.c EMS policy development and COMAR Title 30 regulations support improved patient outcomes

Goal 8: To maintain a well-trained, diverse, and sufficient workforce

- Objective 8.a Continue to meet national education standards for EMS providers
- Objective 8.b Maintain EMS workforce diversity consistent with Maryland's population
- Objective 8.c Implement strategies to recruit and retain providers in the emergency care workforce
- Objective 8.d Continuously improve access to and the quality of educational programs