

REGION I EMS ADVISORY COUNCIL MEETING

JULY 19, 2018

Agenda

- I. Call to Order
- II. Approval of April 19, 2018 Minutes
- III. Welcome Guests
- IV. President's Report
- V. Committee Reports
 - a. Prehospital Care System
 - b. Quality Improvement
 - c. Bylaws/Membership
 - d. ALS Advisory Committee / Garrett College – Doug Beitzel
 - e. Region I Emergency Services Education Council Inc.
- VI. Garrett County Activities
 - a. Garrett Regional Medical Center – Jeff Hinebaugh
 - b. Garrett County Emergency Management / ESB – John Frank
 - c. Garrett County Communications – Ken Collins
 - d. Garrett County EMS – Wayne Tiemersma
 - e. Garrett County Health Department – Diane Lee
- VII. Allegany County Activities
 - a. Allegany County Emergency Management / Communications – Dick DeVore
 - b. Allegany County Emergency Services Board – Ken May
 - c. Allegany County EMS – Robert Pattison
 - d. Allegany County Health Department – Alison Robinson
 - e. Western Maryland Health System – Jill Spiker/ William Hardy
 - f. Allegany College of Maryland – Kathy Condor
- VIII. Regional Reports
 - a. Regional Medical Director – Dr. Janelle Martin
 - b. Regional Pediatric Medical Director – Dr. Stephanie Sisler
 - c. Region I Specialty Center – Elizabeth Wooster
 - d. MFRI – Todd Dyche
 - e. MEMA – John Reginaldi
 - f. Medevac – Alex Kelly
 - g. CISM – Al Ward
 - h. AGCVFRA – Donna Struntz
 - i. Region I & II Health Care Coalition
 - j. Career Fire & EMS – Donnie Dunn
 - k. Commercial Ambulance – Chris Guynn
- IX. MIEMSS
 - a. Region I Report – Dwayne Kitis
- X. Old Business
- XI. New Business
- XII. Adjournment

Region I EMS Advisory Council Meeting

July 19, 2018

The Region I EMS Advisory Council Meeting was held July 19, at 7:00 p.m. at the Garrett College Career Technology Training Center (CTTC), 116 Industrial Drive, Accident, MD. Members in attendance included: Elizabeth Wooster, Jeff Hinebaugh, Dr. Janelle Martin, Dr. Stephanie Sisler, John Frank, Dick DeVore, Robert Pattison, Wayne Tiemersma (Via phone), Alison Robinson, Diane Lee, Doug Beitzel, Kathy Condor, Alex Kelly, Allan Ward, Cheryl Rexrode, Bill Hardy, and Dwayne Kitis.

The meeting was called to order by Doug Beitzel at 7:00 p.m.

Approval of April 19, 2018 Minutes:

The minutes were reviewed and accepted as written.

Welcome Guests

Guests attending were Nancy Adams, Cheryl Hinebaugh, William Rosenberg, James Mou, Kendra Thayer, James Harsh, Robert Harsh, Mark Boucot, Jason Sharter, Cynthia Wright Johnson, Julie Yoder, and Brian Frearson.

William Rosenberg, from Butler Medical Transport; James Mou, from Garrett Medical Transport; Bobby and Jimmy Harsh, with County Medical; Kendra Thayer and Mark Boucot, with Garrett Regional Medical Center all spoke on their organization's view/stand on the issue of out-of-state commercial transport companies for hospital transfers and the waiver requested by Health Team Transport from Morgantown, WV.

Discussion was held by the committee after hearing from the above individuals.

A motion was made and passed that the Council continue to support a limited waiver that will provide resources that are needed in the area.

President's Report – No report

Committee Reports

Prehospital Care System – No report other than discussion held on Garrett County transport issues.

Quality Improvement

- Allegany County had one case that went through medical review, which then had an appeal that was heard and resolved.

Bylaws/Membership

- A replacement is needed for the Commercial Ambulance slot on the Council.

ALS Advisory Committee / Garrett College – Doug Beitzel

- Doug gave an update on ALS training in the Region and a list of upcoming ALS classes, please see attachment.
- Julie Yoder gave an update on the degree program for paramedics. The degree will be a professional technical degree.
- The Emergency Services Training Center FY2019 Budget Request was presented (see attachment). It was voted on and approved by the Council membership.
- Region I EMS Hall of Fame awards were presented earlier this evening to some members of the ALS Training community; Doug said that he is proud of the ALS system in Garrett County and that these people were a big part of that system.

Region I Emergency Services Education Council, Inc. – Dwayne Kitis

- The Miltenberger committee is starting to get the curriculum together for the 2019 seminar.

Garrett County Activities

Garrett Regional Medical Center – Jeff Hinebaugh

- Thanked the committee for all their support with the current issue regarding hospital transports; it is all about patient care.

Garrett County Emergency Management/Communications / Emergency Services Board / EMS – John Frank

- The County is still moving forward with lining up training for the Active Shooter Response Plan.
- There is a Terrorist Coordinated Attack training coming up in Allegany County soon.

- Effective July 22 all shift coordinators have been reclassified to the rank of Lieutenant and they will be recognized at the County Commissioners meeting.
- He still has not heard anything about the AFG grant for communications; County Commissioners have agreed to a \$90,000 match to the 25% that would have been paid by the volunteers.
- There is a meeting scheduled with the architect for the EOC project tomorrow to get final cost analysis; hopefully they will be breaking ground and putting it out for bid if it can be fitted within the budget.
- Work still continues with radios.
- The County Commissioners have supported worker's comp insurance for all volunteers in Garrett County; still some things to be figured out.
- The County has full complement of EMS personnel; 20 full-time employees now and will be taking on some more part-time, too. Doing good with coverage – no real issues.

Garrett County Health Department – No report

Allegany County Activities

Allegany County Emergency Management/Communications / Emergency Services Board – Dick DeVore

- The county is in the final stages of the new radio system. Next week will begin 5 days of testing to determine if they meet threshold for coverage; if it goes well, they will probably go live near the end of August. They are also working on a YouTube video on how to use the new radios for departments to use as a training aid. The county will be moving off low band alerting and switching to UHF.
- It is time for fall allocations to kick in. The ESB will be reevaluating appropriations formula next year. This year Rocky Gap monies provided \$33,000 to each department in the county; there will also be supplemental monies over the main allotment due to the casino's good performance this year, but no particulars on that yet.

Allegany County EMS – Robert Pattison

- They will be holding more testing for providers to create an eligibility list for upcoming positions; will be bringing on more part-time help also.
- Safer Grant is being done to help meet the need for positions.
- Today back-to-back TCCC classes are being held at the Public Safety Building; both are filled with a wait list.
- Working with the Sheriff's Department on creating an Active Shooter drill.
- The County was awarded a Regional PPE Grant; entire county will benefit from the grant except two departments who didn't participate.
- They were successful with the SHSGP grant at MIEMSS; both Garrett and Allegany counties got what they wanted.
- Working with Garrett County on rolling out Stop the Bleed classes – one coming up next week at Bishop Walsh.
- On the 1st of July Allegany County started the Leave Behind Narcan Program; 9 kits have been left behind so far. It seems to help the families by giving them the ability to do something for their loved one if needed.

Allegany County Health Department – Alison Robinson

- An Open Pod exercise will be held at FSU on July 31 from 8 until 11:30. Volunteers are needed to walk through the Pod as persons of interest; training is for treating meningitis.

WMHS – Elizabeth Wooster

- Elizabeth thanked everyone at the meeting who has supported and continues to support the Stop the Bleed classes in the region. There have been many, many courses between both counties; Garrett County is getting ready to train 130 school bus drivers in one day.
- Base Station - MIEMSS survey team was at the facility recently and are going to upgrade the Base Station communication system so that it meshes well with the new radio system.
- All SCT, ED Nurses, Physicians and others who need to have completed the Base Station update for the year.
- The Emergency Department's Pediatric Observation Unit will open in late August.
- Construction has started on the new Behavioral Health Unit.
- All printers have been upgraded in the EMS room and computers have been reconfigured for Elite system.

Allegany College of Maryland – Kathy Condor

- A class on Stress, Burnout and Impairment: Help for the Helping Professional will be held on October 5.
- There is an ALS class running on October 13 and 20.
- The college has partnered with WMHS on a grant for Center for Mind-Body Medicine; there will be professional training down state at Ellicott City for individuals or staff – first time it has been on the East Coast for decades; also, the college has a number of people going through certification, so if you have groups that you want to run through Mind-Body Skills they can set you up with a facilitator.

Regional Reports

Regional Medical Director – No report

Region I Specialty Center – Elizabeth Wooster

- The Trauma Center underwent the re-designation process in May; they continue to maintain their Maryland designation as a Level 3 Center.

MFRI – Brian Frearson

- A handout was provided by Todd Dyché on EMS classes in the Region; please see attachment.
- There was a TCCC class today and another will be held over the weekend.
- New website is up and functional; please emphasize to company coordinators to approve folks as they see them – some individuals are staying in pending for a while.

MEMA – No report

Medevac – Nothing new to report

CISM – Al Ward

- There was one incident since his last report; they did two sessions that were very well attended.
- CISM's next regular meeting is the 30th.

AGCVFRA – Bobby Pattison

- The association's new president is Bobby Pattison and Dick DeVore is the now the 2nd Vice President of the Maryland State Firemen's Association.
- The next meeting will be held in Lonaconing on the first of the month.
- The group is working on smoke detector project now.

Region I & II Healthcare Coalition

- The regional coordinator, Katie Salesky, has left for another position; may be a while before this slot is filled again.
- Mobile Ambulance Bus project (MAB) – is stationed in Washington County and is road ready; actually went on a call recently. There is a MOU in place and can do exercises with it.
- B-Con training is continuing.

Career Fire & EMS

- City of Cumberland Fire Department has hired two and are slated to hire two more in the next couple of weeks to replace people that have left.

Commercial Ambulance – No report

MIEMSS EMSC – Cyndy Wright Johnson (handouts were available)

- Cyndy provided a summary report to the membership.
- 2019 award nominations for the period of January 1 to December 31, 2018 are live on the MIEMSS website; please think about children/youth in the region for their awards.
- EMSC is still looking for Pediatric Champions in both of Region I's counties; training will occur when rest of counties have submitted their champions. They will also be reconnecting with hospitals to have Pediatric Champions there, as well; this is not a full time job, just someone to reach out to for continuing education, etc.
- EMSC will be funding two CPEN courses and WMHS and GRMC will get free registration to those courses.
- The largest APLS course in three years was just conducted and was very successful.
- Cyndy has a Safety Medication grant and would like to do a lecture in the area by December 1, which is when the grant ends.
- Bike Safety Grant – Diane Lee has been working with MIEMSS for the past two months on this and will continue for the next year with this grant.

MIEMSS Region I Report – Dwayne Kitis

- Region I EMS Hall of Fame individuals were honored tonight before the Council meeting. Nominations are open for next year.

Old Business - None

New Business

- Lucas Devices are included this year in the Matching and Hardship 50/50 Grant.

- Dick Devore stated that the region is struggling with staffing of EMS providers; suggested that maybe State should look at long range plans for this issue; would like to see MIEMSS step up and do some type of 10 yr. plan on EMS staffing.

Adjournment

The meeting adjourned at 9:05 p.m.

GARRETT REGIONAL MEDICAL CENTER

A PROUD AFFILIATE OF



Garrett Regional Medical Center
251 North Fourth Street
Oakland, MD 21550

July 19, 2018

Garrett Regional Medical Center strongly supports the Maryland Commercial Ambulance Exemption Waiver that was recently extended by MIEMSS. This waiver will allow the residents of the Garrett County region to have reliable access to advanced care when needed.

Commercial ambulance coverage in Garrett County has been struggling for a number of months with lack of Advance Life Support and Specialty Care transport services for patients needing to be transferred from our facility. This has led to using county 911 paramedics to cover these calls thereby leaving the county short on medic coverage for emergency responses. There is a lack of paramedics in the county which has led to this gap in coverage as outside companies and the county system has increased wages to be able to recruit and retain. The only local company in the area has struggled to be competitive with this wage structure and has not been able to provide adequate coverage to our facility. Not being able to get patients to the higher level of care they need denies them access to healthcare as well as a liability issue for our hospital.

GRMC reached out to neighboring ambulance companies starting in January 2018 to see if they would be able to provide back-up support for our ambulance service. We have a contract with Valley Medical Transport but they have recently stepped back their units in Maryland. We met with representatives of Butler Ambulance and County Ambulance and at that time, both stated they would like to be able to help but did not have the resources set up in this area to be able to provide consistent back-up support. Both conversations were left with the understanding that if things would change, they would let us know. The geographic location of our facility also complicates our transport situation due the weather conditions of rain, sleet, fog and heavy snow and can slow down the response times from these services located east of us for transports.

That is when we started working with our Region 1 representative to see what else could be done as we cannot continue to use our 911 system for hospital back-up. We currently have a waiver with Jan Care Ambulance for neonatal/pediatric transfers so we wanted to pursue the option of expanding this waiver for adult transports with either Jan Care or Health Team ground West Virginia transport. Both of these companies are located 50 minutes from us and can be a full service back-up system for us. Most of our transports go to the Morgantown, WV hospitals and this waiver extension would allow us to get them to higher levels of care in a timely fashion. We asked Region 1 to submit the request to MIEMSS on our behalf which they did. The exemption waiver was released and Health Team ground transport applied immediately as a back-up service for us.

Shortly after the waiver application was released, we heard that the commercial ambulance companies were asking MIEMSS to withdraw the waiver as they stated they could cover us. We had not heard from either company prior to this. Butler Ambulance then reached out to us and stated they felt they could now serve us and we have continued to have conversations with them regarding this. We were also contacted by County Ambulance after this that they wanted to serve us and would start out with 16 hour coverage. This type of coverage will not alleviate our problem as we have many transfers at night and will still have gaps that we will be reaching out to 911 to cover. We are speaking with Butler currently but no formal offer of contract for services has been made.

We are asking MIEMSS to please leave the waiver of exemption open to WV companies as back-up service for us. We have not asked for them to take over our full ambulance transport service but just to back us up. Unless one of the other ambulance services is willing to establish a station in our county to have units here in this area, we know that the response time to pull units from the east will delay or hinder transports. That is why the back-up service from the WV companies is critical to providing access to care for our residents.

The mission at Garrett Regional Medical Center is to treat every patient like a member of our own family. If a patient presents to our facility and needs a higher level of care, it is our duty to provide this to them. The waiver will allow Garrett Regional to be able to provide the care this community deserves while still supporting the Maryland Commercial Ambulance System.

Sincerely,



Mark Boucot, CEO and President
Garrett Regional Medical Center

Garrett College – ALS Training report for Region 1 EMS Advisory Council meeting

July 19, 2018 - 1900 hours – Garrett College CTTC

Cohort Report and status

2016-2018 cohort – 24 students started the 2nd year. 2 students withdrew during the 4th semester. 2 students failed due to clinicals not being complete. 18 students completed semester IV and completed the paramedic program. Of the 18 students, 17 students tested the NRP psychomotor exam on June 9, 2018. 16 students passed all stations leaving 1 student that needs to retest 1 station. Of the 18 students completing the program, 11 students have attempted the NRP written exam to date. 7 have passed their 1st attempt, 4 will need to retest. 7 students are now National Registered Paramedic (NRP) and will be testing at the state level soon.

2018-2020 cohort – We have received 31 new applications, and 3 from prior students wishing to continue for consideration for the fall cohort. These candidates have been submitting paperwork, completed an entrance exam and background checks and will be meeting with Dr. Martin, Director Koon and Coordinator Beitzel for oral interviews next week. Acceptance letters for the candidates selected for the program will be sent by August 2, 2018. Class will begin on September 4, 2018 and run on Tuesday and Thursday evenings at the Garrett College CTTC.

Degree program

Garrett College continues the process of working towards a full paramedic degree program through the Maryland Higher Education Commission (MHEC). Julie Yoder, Dean of Continuing Education and Workforce Development, will give an update to the council in person.

FY'19 Budget

We are presenting the Garrett College Emergency Services Training Center FY'19 budget request for approval. (See separate sheet)

Region 1 EMS Hall of Fame

We are very pleased that several individuals instrumental in starting the ALS program in Region 1, were recently inducted into the Region 1 EMS Hall of Fame. Inducted were past Dean of Continuing Education Lowell Bender, past Program Director William Hardy, current Program Director James Koon and past Coordinator of Operations Jean Tressler.

Upcoming MFRI Region 1 ALS classes:

Sept. 29 & 30, 2018

Tactical Emergency Casualty Care (TECC) – Garrett County

Oct. 6, 7, 20 & 21, 2018

NCCR ALS Refresher – Garrett County

Nov. 3, 4, 17 & 18, 2018.

NCCR ALS Refresher – Allegany County

Dec. 1, 2018

Geriatric Education for Emergency Medical Services (GEMS) – Allegany County

Jan 5 & 6, 2019

Tactical Emergency Casualty Care (TECC) – Allegany County

Jan. 12 & 13, 2019

Advanced Cardiovascular Life Support (ACLS) – Garrett County

Feb. 9 & 10, 2019

Emergency Pediatric Care (EPC) – Allegany County

March 2 & 3, 2019

Prehospital Trauma Life Support (PHTLS) – Allegany County

March 16 & 17, 2019

Advanced Medical Life Support (AMLS) – Garrett County

GARRETT COLLEGE
EMERGENCY SERVICES TRAINING CENTER FY'19
BUDGET REQUEST

REVENUE

1. MIEMSS FUNDING

| | | |
|------------------|--------------------|-------------|
| PARAMEDIC CRTI | \$20,000.00 | |
| ACLS | \$1,500.00 | |
| MISCELLANEOUS CE | \$6,500.00 | |
| TOTAL MIEMSS | <u>\$28,000.00</u> | \$28,000.00 |

2. COUNTY COMMISSIONERS

| | |
|--------------------|-------------|
| <u>\$17,500.00</u> | \$17,500.00 |
|--------------------|-------------|

3. STUDENT TUITION & FEES

| | | |
|--------------------------|--------------------|-------------|
| PARAMEDIC (\$1735 x 30) | \$52,050.00 | |
| ACLS (\$100 x 20) | \$2,000.00 | |
| TOTAL TUITION/FEES | <u>\$54,050.00</u> | \$54,050.00 |

| | | |
|----------------------|--------------------|--------------------|
| TOTAL REVENUE | <u>\$99,550.00</u> | <u>\$99,550.00</u> |
|----------------------|--------------------|--------------------|

EXPENSES

1. PAYMENT FOR INSTRUCTION (Includes fringe @ 8.5%)

| | | |
|-------------------|--------------------|-------------|
| PARAMEDIC | \$35,540.00 | |
| ACLS | \$2,000.00 | |
| TOTAL INSTRUCTION | <u>\$37,540.00</u> | \$37,540.00 |

2. PAYMENT FOR PRACTICAL EVALUATIONS (Includes fringe @ 8.5%)

| | | |
|-----------------------------|-------------------|------------|
| NATIONAL REGISTRY | \$3,000.00 | |
| TOTAL PRACTICAL EVALUATIONS | <u>\$3,000.00</u> | \$3,000.00 |

3. PROGRAM ADMINISTRATION

| | | |
|------------------------------|--------------------|-------------|
| PROGRAM DIRECTOR | \$10,750.00 | |
| PROGRAM COORDINATOR | \$8,000.00 | |
| TOTAL PROGRAM ADMINISTRATION | <u>\$18,750.00</u> | \$18,750.00 |

4. SUPPLIES/TEXTS/CERTIFICATION FEES

| | | |
|---|--------------------|-------------|
| SUPPLIES | \$11,780.00 | |
| PARAMEDIC STUDENT TEXTS (\$605 x 30) | \$18,150.00 | |
| FISDAP STUDENT ACCOUNTS (\$175 X30) | \$5,250.00 | |
| ACLS TEXTS (\$46 x 30) | \$1,380.00 | |
| ACLS CERTIFICATION FEES (\$10 X 30) | \$300.00 | |
| Cadavers | \$1,050.00 | |
| Accreditation - CoAEMSP | \$1,700.00 | |
| Accreditation - CAAHEP | \$650.00 | |
| TOTAL SUPPLIES/TEXTS/CERTIFICATION FEES | <u>\$40,260.00</u> | \$34,850.00 |

| | | |
|-----------------------|--------------------|--------------------|
| TOTAL EXPENSES | <u>\$99,550.00</u> | <u>\$99,550.00</u> |
|-----------------------|--------------------|--------------------|



Maryland Fire and Rescue Institute
 University of Maryland
 Western Maryland Regional Training Center
 Post Office Box 5153
 13928 Hazmat Drive
 Cresaptown, MD 21502-5153

EMS Class Update in Allegany / Garrett County (note: may not reflect entire schedule)

Report Date: July 2018

| Class | Log Number | Location | Start Date | Days | # Students | Status |
|---------------|--------------------------|------------------|----------------|-----------------------------|------------|---------------|
| EMT | - | Southern Garrett | 1/4/18 | M/Th/Sa | 16 | Completed |
| EMT | - | WMRTC | 1/9/18 | T/Sa | 15 | Completed |
| EMS Officer I | - | LaVale Rescue | 4/4/18 | M/W | 13 | Completed |
| EMT Refresher | - | GCTTC | 5/5/18 | Sa/Su | 12 | Completed |
| EMT Skills | - | WMRTC | 5/19/18 | Sa/Su | (4) | Canceled |
| EMT Refresher | - | WMRTC | 6/2/18 | Sa/Su | 8 | Completed |
| EMT Refresher | - | Kitzmiller | 6/9/18 | Sa/Su | 9 | Completed |
| EMT | EMS-106-S021-2019 | WMRTC | 8/15/18 | W/Su | (15) | Open / Active |
| *EMT | EMS-106-S022-2018 | GCTTC | 8/20/18 | M/Th/every other Sat | (3) | Open |

Notes:

1. Numbers in parentheses indicate total preregistered students
2. *red color, bold, and italicized font indicates additional enrollment needed for class to start

Additional Information

1. Preregister online at <http://www.mfri.org/cgi-bin/schedule.cgi?S=Online> for the following training opportunities:
 - EMT Refresher (12 hour) – August 1