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For All Emergency Medical Care Providers

June 1989

Dr. Cowley to Focus on Nat'l Study Center



(L-r): Dr. R Adams Cowley and Gov. William Donald Schaefer. On May 13 at the Shock Trauma Gala, Gov. Schaefer announced the resignation of Dr. Cowley, director of MIEMSS.

On May 13, 1989 at the Shock Trauma Gala held at the Towson Center, Governor William Donald Schaefer announced the resignation of R Adams Cowley, MD, director of the Maryland Institute for Emergency Medical Services Systems and the Shock Trauma Center. He further announced that Dr. Cowley was going to devote all of his time to being the first director of the Charles McC. Mathias, Jr., National Study Center for Trauma and Emergency Medical Systems.

To profile the long, remarkable career of Dr. Cowley as one of the first major pioneers in trauma care would be impossible. The following typify the many "responses" from Marylanders after the announcement of his resignation. They are reprinted here in an effort to characterize the man and his work.

The following is reprinted with permission from *The Sun*, May 19, 1989.

Well Done

Editor: I would like to add one small (pediatric) voice to the chorus of many individuals, who are expressing a resounding "well done" to Dr. R Adams Cowley, the first and only chief of the Maryland Shock Trauma Center and the director of the Maryland Institute for Emergency Medical Services Systems for more than 25 years.

Dr. Cowley's international reputation is based on sound concepts of emergency care for children and adults alike and implemented by a dedicated staff who, over the years, have offered innovative leadership in the development of systems of prehospital transport, communications, training and patient care which has made Maryland the envy of emergency care regions throughout the world. Hopefully, his skilled staff members will remain in their positions as new leadership at the top is selected, because it is Dr. Cowley's team which has provided this excellence of emergency care.

All of us who have been a part of his system and each of us who has benefited from the excellence of the emergency care provided to us in Maryland, salute Dr. Cowley as he embarks now upon a new challenge and mission as the director of the Mathias National Trauma Study Center, where new and exciting ideas about public policy and injury control and trauma prevention may have an even greater impact on trauma, the

No. 1 killer of children and young adults in the United States.

J. Alex Haller, Jr., MD
Baltimore

The writer is the Robert Garrett professor of pediatric surgery at the Johns Hopkins School of Medicine [and director of the Pediatric Trauma Center at Hopkins Hospital].

Many people have also measured the success of the trauma and EMS systems that Dr. Cowley pioneered in terms of survival rates of trauma patients — from barely 40 percent 27 years ago when the Shock Trauma Center opened as a two-bed unit to nearly 90 percent today. In his commentary on May 15 on WJZ-TV, Michael Olesker remarked that "Dr. Cowley created a kind of universe at the University of Maryland. In the old universe people had accidents; they got shot or stabbed; they had major damage done to their bodies and many of them died. That is the way it went. Nature had the last word. Under Dr. Cowley, people with the same injuries lived. At the Shock Trauma Unit he pioneered, they performed daily routine miracles on people the rest of the world might have given up on.... Under him, the Shock Trauma people turned miracles into an art form."

Editor's Note: The "artists" responsible for care from the emergency scene through rehabilitation acknowledge their mentor's accomplishments and extend best wishes for further success in his new endeavor.



Dr. Flynn Appointed Acting Director Of MIEMSS

William J. Kinnard, Jr., PhD, acting president of the University of Maryland at Baltimore, announced the appointment of James P. G. Flynn, MD, as acting director of the Maryland Institute for Emergency Medical Services Systems effective May 19.

Since 1986, Dr. Flynn has served as director and as medical director of the Montebello Center, a 153-bed rehabilitation hospital managed by the University of Maryland Medical System through a contract with the Maryland Department of Health and Mental Hygiene. From 1981 to 1986, he was the medical director of the center. During his tenure, Dr. Flynn has developed a strong working relationship with MIEMSS. "I've worked closely with the members of the clinical and administrative staff of Shock Trauma over the past eight years which has resulted in many successful outcomes," Dr. Flynn said. "I'm coming into this new job with collegial familiarity with the many parts of the program and the many key players."

Between 1971 and 1981, Dr. Flynn worked in the Department of Health and Mental Hygiene in community-based programs where he interacted with health care providers across the state over a broad range of disciplines. Dr. Flynn is a graduate of the Dublin University School of Medicine and holds a master's degree in public health from Hopkins University. He has completed residencies in internal and preventive medicine.

According to Dr. Kinnard, a nationwide search committee will be named in early June to choose a permanent successor to Dr. Cowley.

Dr. Flynn named Philip Militello, MD, as deputy director of MIEMSS and clinical director of the Shock Trauma Center and Ameen Ramzy, MD, as deputy director of MIEMSS and state EMS director.

New Helicopter Dedicated, Put into Service

It was a day for spit and polish, the memory of past accomplishments, the anticipation of future achievements, and kudos for jobs well done. On May 18, the first new Aerospatiale 365 N-1 Dauphin 2 was officially put into service as a Maryland State Police (MSP) Med-Evac helicopter, Trooper 21.

The flight duty crew of Trooper 21 consisted of Pilot Sgt. Ronald Creel; Copilot Trooper Vern Daly; and flight paramedics Sgt. Bruce Tanner, NREMT-P and TFC Guy W. Glendenning, NREMT-P.

Two ceremonies marked the occasion — the dedication of the new

helicopters took place at MSP Aviation Division headquarters at Martin's Airport; the ribbon-cutting, on the heliport of the R Adams Cowley, MD, Shock Trauma Center. Honored guests included the lieutenant governor, state comptroller, and state treasurer; members of the Maryland Executive Helicopter Advisory Committee (MEHAC); members of the Maryland General Assembly; and representatives of the Department of Transportation, the State Firemen's Association, county fire departments, the aircraft company, and Shock Trauma Center staff.



Standing in front of the second new helicopter at Martin's Airport are (l to r): Col Elmer H. Tippett, Superintendent, Maryland State Police; Lt. Gov. Melvin A. Steinberg; State Treasurer Mrs. Lucille Maurer; Ron Le Fleur, representing the aircraft company; State Comptroller Louis L. Goldstein; Dr. R Adams Cowley, director of MIEMSS; and State Senator Francis X. Kelly.



Ribbon-cutting ceremony on the heliport of the Shock Trauma Center. (L to r): 2/Lt. R.J. McGainey, Assistant Operations/Medical, Maryland State Police Aviation Division; Joyce Maslyk, nurse supervisor of the Shock Trauma Center Admitting Area; and Frank Muller, EMS coordinator, Cecil County.

EMS Care '89

More than 400 EMTs, CRTs, and EMT-Ps, representing every county in Maryland (as well as Pennsylvania, Delaware, Virginia, DC, West Virginia, North Carolina, and New York) attended EMS Care '89. Held in Clinton on April 28-30, the sixth annual EMS provider conference was sponsored by MIEMSS and the Region V EMS Advisory Council and hosted by the Prince Georges County Fire Department.

If you want to mark your calendars for next year, EMS Care '90 will be held April 27-29 at the Marriott Hotel at BWI Airport in Anne Arundel County.



Chief M.H. "Jim" Estep (PG County Fire Dept.) made Dr. Ameen Ramzy (state EMS director) an honorary fire chief of Prince Georges County Fire Department.



TFC Vernon Love points out Rambo's reaction to aggressive movements in the workshop on aiding the injured K-9 officer.



(L-r): Region V Administrator Marie Warner-Crosson received a plaque from Region V Advisory Council Chairman Leon Hayes in appreciation of her tireless efforts in serving Maryland EMS. Paul Wible was honored with a certificate of appreciation presented by Marge Epperson-SeBour (director of MIEMSS psychosocial services and director of the Maryland Crisis Incident Stress Debriefing [CISD] program). As a member of the CISD Team, Mr. Wible devoted many hours to providing emotional and psychological support to his peers in Southern Maryland.



Vendors demonstrated how to use their specific equipment during the workshop on spinal immobilization.



Members of the PG Fire Dept. Haz-Mat team demonstrate decontamination procedures for patients.

Volunteerism . . . Volunteerism . . . Volunteerism

*Volunteers traditionally have been the backbone of the Maryland prehospital care system. The November '88 and April '89 issues of the **Maryland EMS Newsletter** have profiled a number of "volunteers." In this issue, two articles address "volunteerism" — one gives a national and regional perspective; the other describes the recruitment and retention efforts in Prince Georges County.*

Tips on Recruiting, Retaining Volunteers

Dwindling Number of Volunteers: A National Problem

Why do we need to recruit volunteers for the emergency services? First, the pool of traditional volunteers is dwindling. The "baby boomers" have grown up and the pool of young people available for any kind of job is shrinking. The number of two-career families is escalating and its impact on spare time is obvious. As the building boom hits many suburban and rural areas, we see a growing part of the population with no long-term ties to the community, or even an understanding that services are provided by volunteers. Long commutes, two-career families, child care, and financial factors limit community involvement. At the very time squads are experiencing a rapid increase in calls, their ability to attract new members is declining rapidly. Even in small towns with relatively stable populations, it is becoming increasingly difficult to get ambulances out.

While we cannot change many of the socioeconomic factors that are impacting negatively on the recruitment and retention of volunteers, some important facets can be controlled. Research conducted in volunteer squads in Virginia and New Jersey has confirmed that the way a squad is managed and the personal and professional satisfaction its members get are key elements in recruiting and retaining volunteers.

Despite all these negatives, there is hope for the survival of the volunteer agency because some squads are thriving. Jo Ann Gora, PhD, in her book *Emergency Squad Volunteers:*

Professionalism in Unpaid Work, has examined the inner dynamics of squads and emphasizes the needs of the volunteer as well as the community. While we frequently become concerned that too many demands may drive the volunteer away, Dr. Gora emphasizes that too few demands, or a lack of professional identity, diminishes the value of the work and discourages the volunteer. The frequently used expression "you can't expect that from volunteers" is a fallacy. The key seems to be reasonable demands that are clearly articulated.

Integral to a successful recruitment program is the use of multiple resources and methods. The volunteer company must determine what will be most successful. In addition to recruiting the "traditional" volunteer, the company should make use of the "non-traditional" volunteer: one who is not interested in participating in emergency response but has a special skill or talent that could benefit the operations or administration of a volunteer company. These individuals, who may be retired, include secretaries, bookkeepers, accountants, lawyers, and mechanics, as well as others.

Most volunteer companies have found word-of-mouth recruitment methods to work the best. Current members often tell friends, relatives, and co-workers about their service and find that they become interested and join. Many feel this type of informal recruitment attracts the "right type" of volunteer who becomes active and serves in the best interest of the company.

Other volunteer companies find more formal methods to be effective. Activities such as high-school presentations, direct mailings, the use of the local media, and visits with civic and fraternal organizations allow the organization to recruit from a larger pool of prospective volunteers.

Regardless of which recruitment method, or combination of methods, is used, several important steps must be considered. First, an application for membership should be completed by the interested individual. This should serve as the basis for an entrance interview and a thorough background investigation. The new member should

receive an orientation to the history, rules/regulations/standard operating procedures, and expectations of the company. Some organizations have found it useful to assign a senior member to each new member to serve as an advisor. Most importantly, each new member should receive either formal or informal training as soon as possible, as this will keep the interest of the member and will allow him or her to function during emergency responses.

Assisting Volunteer Recruitment in Maryland

Over the past year, MIEMSS has developed several programs to assist the volunteer fire, rescue, and ambulance companies across the state. The programs were funded by a Department of Transportation EMT Manpower Grant and were coordinated by Dave Ramsey, director of MIEMSS regional programs, assisted by Derek Yarmis, assistant administrator for Region V.

In addition, several representatives from across the state assisted in planning four recruitment workshops. They included: Donald Flinn, Ed Shuck, William Muller, Susan Nicol, Andrew Marsh, Margie Callahan, Jim Kinard, Rosemary Chapman, and Walter Woo. Offered in various locations in Maryland, the 4-hour recruitment workshops provided participants with helpful ideas that could be used to boost their local recruitment efforts.

Written recruitment material was produced and distributed to volunteer companies. This included a tri-fold brochure bearing the title "Volunteers: Neighbors Helping Neighbors — Emergency Medical Services in Maryland" and a card soliciting volunteers, which could be used by the volunteer agency as an insert in fund-drive letters.

A 30-second television public service announcement was produced with the assistance of the Pikesville Volunteer Fire Company (Baltimore County) and should air on local television stations beginning this summer. A toll-free number to MIEMSS will be available for interested individuals to call for referral to their nearest volunteer department.

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Volunteerism . . . Volunteerism . . . Volunteerism

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To conclude the EMT Manpower Grant, a day-long volunteer agency management workshop was held at EMS Care '89. Supported by the Maryland State Firemen's Association and the Maryland State Ambulance and Rescue Association, experts in the field of volunteer agency management from New Jersey, Virginia, and Maryland shared their experience and expertise with volunteer company officers throughout the state.

The volunteer emergency service is still strong in Maryland. In order to keep its strength, there must be a coordination of efforts to make the best use of current volunteers and to actively recruit new volunteers. Support from the public will come with public education and good community relations. The personnel shortage is a sign of the times. With the proper treatment, the volunteer service will survive.

◆ Marie Warner-Crosson,
Region V Administrator
Derek B. Yarmis,
Region V Assistant Administrator

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Your MIEMSS Regional
Administrator

How PG Co. Fire Dept. Attracts Volunteers

The Prince Georges County Fire Department has been committed to recruiting and retaining volunteer firefighters, EMTs, and paramedics since the late 1970s. Over the past 9 years, numerous programs have contributed to increasing the number of volunteers in the Prince Georges County Fire Department.

Currently Walter Woo, our recruitment specialist, is on board not only to track the recruitment process but also to initiate drives and team recruitment efforts and to assist with individual company campaigns.

A primary goal of the recruiter is to train all volunteer members to become better recruiters. The more recruiters we have talking to individuals, the greater number of volunteer applicants we receive. Recruiting new volunteer members requires commitment and consistency.

In our experience, a recruiter may talk directly to 100 people and actually recruit only 10. This is expected and one shouldn't be discouraged. The following recruiting efforts have been very successful in our county.

Specific groups of individuals may be targeted for recruitment. Prince Georges County Fire Department, a combination career/volunteer system, conducted its first major recruitment drive several years ago by producing an elaborate multi-image audiovisual program about the fire service and presenting it to high-school students near their graduation. This sophisticated slide presentation utilized a minicomputer, programming some 500 slides to upbeat music and narration. The effects of showing the program on a 10 x 40 foot screen before assembly audiences at several high schools were dramatic. Thousands of students were presented with material that outlined training requirements and volunteer benefits, along with membership applications. The entire program was intended to act as a motivational tool, which created a feel for excitement and a call to help others.

A work/study course offered in conjunction with the Public Board of

Education allows students known as "cadets" to enter a fire science curriculum during their junior year of high school. Initially, half days are spent in the Fire Academy classroom, taking courses identical to the ones presented to career firefighters. The cadets' second year is spent working out of fire stations, drilling with other new members and actually responding to emergency incidents. To recruit cadets, our specialist appears at career fairs and works with guidance counselors and interested students on a one-to-one basis at each high school.

College education is encouraged by announcing availability of scholarships to volunteer firefighters in the Fire Protection Engineering Program at the University of Maryland, as well as the benefits of living at a station (which can defray the cost of housing on- and off-campus). This encourages high-school students to continue their education and increases the number of volunteers living at nearby stations.

CPR and EMT classes at universities and local colleges are another target area for recruiting volunteers. Students are encouraged to put their newly acquired skills to good use by volunteering. Local ambulance crews arrive on campus to provide orientation and hands-on experience with equipment in the unit. The crew is available to answer questions about operations and to share "war stories."

A centralized 24-hour recruiting line (699-JOIN) with recorder helps us talk with interested people or receive messages during evenings and nights. This number was established in 1984 and has proved to be invaluable. The number is easily remembered and always available.

Public service and even paid television spots to recruit volunteers prompted one of our most successful campaigns. The advertisements were produced in-house by some creative staff members for less than \$2,000. Additional monies were secured to purchase air time during prime-time football games, cable network programs, and high action entertainment programs, which predominately draw young, adventure-

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seeking or athletic viewing audiences.

More than 500 inquiries have been received on the special hotline; of these callers, nearly 25 percent actually made application to become volunteer firefighters or EMTs.

Current volunteer incentives include:

- Volunteers receive preference in career hiring.
- Volunteers receive accident, injury, and illness coverage related to work, free of charge. Survivor benefits are also provided. In addition, the State of Maryland issues special vehicle license plates for volunteers.
- Volunteers receive a length of service award each month after they have completed 25 years of "active" service and have met the minimum qualifying requirements. This monetary award is at least \$200 a month.

Americans take pride in stating "they can do just about anything they set out to do." Traditionally all that is needed is a goal, a plan, and a means of implementing the plan. If a company is serious about recruiting, it can be done.

If you are interested in more specific information, please contact Walter Woo at 301-772-9020.

◆ Nancy Estep
 Manager, Education Resources
 Division, Bureau of Fire Prevention
 & Public Education, Prince Georges
 County Fire Department

5th National Traumatic Brain Injury Symposium

Gov. William Donald Schaefer gave the welcoming address at the 5th National Traumatic Brain Injury Symposium sponsored by the MIEMSS Speech-Communication Disorders Program (SCDP) in March 1989. The governor spoke of MIEMSS as the model for EMS in the country and cited the efforts of MIEMSS Director R Adams Cowley, MD, and Roberta Schwartz, MEd, CCC/SLP, director of the SCDP, as being instrumental in establishing the high quality of care provided to brain-injured patients.

More than 700 participants from 41 states and Canada attended the symposium. Among the disciplines represented were speech-language pathology, occupational therapy, nursing, medicine, law, neurosurgery, critical care, surgery, traumatology, hyperbaric medicine, audiology, therapeutic recreation, social work, vocational rehabilitation, special education, psychology, neuropsychology, emergency medicine, and physical therapy.

Participants chose from among 170 presentations, including 82 platform sessions, 36 poster sessions, and 52 exhibitions. Topics included legal and ethical concerns in rehabilitation, coma stimulation, pediatric trauma

rehabilitation, neuropharmacology, cognitive rehabilitation, vocal rehabilitation, assessment tools, family counseling, medical management of behavioral disorders, computer-assisted treatment, school reintegration, and job readiness. Efficacy issues in head trauma research were the subject of several speakers and of an efficacy panel discussion.

Special awards were given during the symposium to Gov. Schaefer and State Senator Francis X. Kelly for their outstanding contributions in support of EMS and the Shock Trauma Center. Another award, the 1989 Shock Trauma Speech-Communication Disorders Research Award was given to Bruce Porch, PhD, associate professor at the University of New Mexico and author of the Porch Index of Communicative Ability. The award was presented by Philip R. Militello, MD, clinical director of the Shock Trauma Center.

The symposium featured a special workshop on new advances in stroke rehabilitation, tours of the new Shock Trauma facility, including a visit to the rooftop heliport and inspection of one of the new Maryland State Police Med-Evac helicopters.

Plans are currently underway for the 6th National Traumatic Brain Injury Symposium, which will be held March 7-9, 1990. A presymposium workshop, "Swallowing Disorders," has been scheduled for March 7.

6th Annual National Traumatic Brain Injury Symposium

March 7-9, 1990

Call for Papers

Abstracts are now being

accepted for:

miniseminars
 platform sessions
 poster sessions

Deadline for Abstracts:

September 8, 1989

For information and application forms, contact Roberta Schwartz, 301-328-6101.



(L-r): State Senator Francis X. Kelly, Roberta Schwartz (director of MIEMSS Speech-Communication Disorders Program), Dr. R Adams Cowley (MIEMSS director), and Gov. William Donald Schaefer. Sen. Kelly and Gov. Schaefer received special awards for their support of EMS and the Shock Trauma Center.

Towson State Greeks Against Drunk Driving

The leading cause of death among young adults in this country is injury sustained in vehicular crashes. Alcohol consumption plays a major role in the majority of those crashes. In the fall of 1986, national statistics became a personal reality to the students at Towson State University (TSU). A fraternity brother from one of the University's Greek societies was admitted to the Baltimore Shock Trauma Center after being involved in an alcohol-related car crash. His blood requirements and hospital bills were formidable. The TSU students donated blood. In addition, to help his single mother pay for medical bills, fraternity and sorority brothers and sisters organized a loose coalition called Greek Leaders Against Drunk Driving, GLADD. They raised \$500 by selling purple and white buttons that said, "I'm Greek and I'm GLADD — Greek Leaders Against Drunk Driving."

Unfortunately the student died, but the budding initiative that his tragedy prompted blossomed. In the spring of 1988, GLADD was established as a recognized organization under the student government at Towson State University. Modeled after the highly successful Students Against Drunk Driving (SADD) groups, GLADD is the first college/university group of its kind in this country involving members of

sororities and fraternities. As a non-dues-paying group, it receives a small amount of money from the University each year to carry out its work.

GLADD's first officers, who played a major role in the founding of the organization, were Patricia (Trish) Ames, president; Kerry Knight, vice-president; and Jeff Freeman, treasurer.

The primary mission of GLADD is to make an impact on the problems of alcohol abuse, particularly the drunk driving problem, that are pervasive on most college campuses. The prominent role that alcohol plays in the life of students is illustrated in an article entitled, "Bizz-Buzz, Turtles, Quarters, and One Horse Club," that appeared in the Summer 1987 edition of *Alcohol Health and Research World* that originated at TSU. Dr. Paul Douglas, an associate professor of English, asked his folklore class students to identify drinking games that may be "played during parties or other informal get-togethers." In addition to those mentioned in the title, they named more than 60 other games. Ms. Ames, a senior art major, noted that the potential for alcohol abuse is particularly great when incorporated into the social events of the "rushing" season.

GLADD's message to TSU students is that alcohol is not needed to have a good time. For the past two years GLADD has organized at least one alcohol-free dance. For those who choose to drink (which is illegal for

individuals under the age of 21 in every state) they advocate responsible drinking and not driving after the consumption of alcoholic beverages.

Using print materials and presentations to educate students, GLADD members hope to dispel some of the myths associated with the consumption of alcohol. These include the myths that milk and food negate the intoxicating effects of alcohol and that beer and wine are "safe" compared to whiskey and other "hard" liquors.

In the fall of 1989, the "Greek" leaders will have educational sessions with the standards chairman and the pledge educator of each sorority and fraternity. An important part of their message will be to consider the legal and risk management factors associated with the illegal or irresponsible use of alcohol in Greek social activities.

To date, the high point of GLADD's activities is a project that directly involves the Shock Trauma Center. GLADD's student advisor suggested that they play a role in many activities associated with spring's Greek Week. Trish Ames suggested that the brothers and sisters enter into a competition to raise money to be donated to the Shock Trauma Center for an anti-drunk driving project. The proposal was presented to and endorsed by Carl Soderstrom, MD, and Shock Trauma nurses Pat Lancellota and Bev Dearing — all of whom are active in a number of drunken driving prevention programs. As the result of many activities, including car washes, sub sales, mug sales, solicitation of funds from local businesses and individuals, and even the "auctioning" of brothers for dates from one fraternity, the students raised almost \$9,000. The money was presented to the Shock Trauma Center at a "mocktail" dance on April 12. The enthusiasm was reflected in the fact that 850 of the 1200 "Greeks" on campus attended the weeknight dance. Delegate Martha Klima from Baltimore County, a long-time supporter of Shock Trauma and antidrunk driving legislation, was on hand to congratulate the students. In the coming months, we will be working with Towson's Greek Leaders Against Drunk Driving to brainstorm ideas for student-oriented antidrunk driving projects.

◆ Carl Soderstrom, MD



Dr. Carl Soderstrom and Del. Martha Klima congratulate Jeff Freeman, Kerry Knight, and Trish Ames on their work in GLADD.

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Shock Trauma Gala Raises \$250,000

This year's annual Shock Trauma Gala raised \$250,000 for the Shock Trauma system. According to Gala Chairman Phyllis Livingston, a sell-out crowd of over 1,200 guests attended this year's "Preakness Celebration Gala" at the Towson Center.

Governor William Donald Schaefer was honorary gala chair; Ron Shapiro, gala emcee; and Frank DeFrancis, this year's gala advisor. The event was sponsored by the Maryland Jockey Club and dozens of area businesses.

This was the first year that the gala was part of the statewide Preakness Celebration leading up to the running of the Preakness Stakes, the second jewel of racing's Triple Crown. The Towson Center was transformed into a race course with decorations by P.W. Feats and authentic racing memorabilia from Preakness races of the past. Guests dined on "The Pimlico Special," catered by Great Occasions, and danced to the music of the Gene Donati orchestra.

Nora's Dream Comes True

"Nora's Dream," the statewide raffle of a \$200,000 cedar log home, has raised \$103,076.90 for the Shock Trauma Center and Montebello Rehabilitation Hospital. The fundraiser came to a successful end on May 20 before a crowd of 31,000 at Memorial Stadium. The winning ticket, belonging to Harvison Hunt, a resident of the Homeland neighborhood in Baltimore, was drawn in a ceremony before the Orioles' home game.

Cal Ripken, Jr., joined Nora Schneider, the 17-year-old recovering trauma patient for whom the raffle was named, on the field with Nora's parents and representatives from Shock Trauma and Montebello Hospital for the drawing. As the winner was announced, a cheer went up from the more than 500 friends of the two institutions who had come to the stadium that night to participate in "Nora's Dream Night with the Orioles," as the evening was called.

The success of the raffle is due to the hundreds of people who worked so hard to promote the event. In particular, many thanks are given to the volunteer fire departments throughout the state who sold raffle tickets in their communities. They, along with high-school and college students, Shock Trauma and Montebello Hospital staff, volunteers and board members, service organizations, corporate sponsors, and other local businesses are to be congratulated and thanked for helping make "Nora's Dream" come true.