

**Did You Serve in The Military? Do You have a Family Member Who Served in the Military?
Veterans Services Specialist Program (VSS Program)
Frequently Asked Questions**

All Maryland State Government Departments and Agencies have a Veterans Services Specialist or "liaison" who can provide general information to State employees who have served in the military or who have family members who have served in the military with information on veteran-related resources. They can also answer general questions citizens may have about these resources. The Maryland Department of Veterans Affairs (MDVA) Outreach and Advocacy Program works alongside liaisons to share information and improve veteran services coordination.

Who is this Department/Agency's Veterans' Services Specialist (VSS)?

Name Michelle Bell
Phone 410-706-3666
Email mbell@miemss.org

Who else can I contact if I have a detailed question related to veteran benefits?

The MDVA Outreach and Advocacy Program is charged with informing veterans and family members on services, benefits, and assistance available to them from the State and Federal governments. The Outreach and Advocacy Program is capable of discussing VA benefits and how to connect with a variety of veteran related resources.

MDVA Outreach and Advocacy Program

Dana Burl, Director
410-260-3842
Dana.burl@maryland.gov

Denise Nooe, Deputy Director
410-260-3840
Denise.nooe@maryland.gov

[Website: veterans.maryland.gov](http://veterans.maryland.gov)

What veteran programs/benefits are offered by this Department/Agency?

Policy for Service Members Called to Active Duty: Benefits for providers who get called for Active Duty - this policy applies to the certification/licensure status of all Maryland prehospital providers (EMR, EMT, CRT, Paramedic, and EMD) who are deployed or activated under military orders in the service of the United States Armed Forces. This also includes any reservist called to extended duty. Recognizing that no entity can jeopardize the rights and privileges of the one called into the service of the United States, a "military EMS provider status" is available to these service members, enabling them to return to their established level of function within one year of their return to Maryland.

For veterans who currently do not have certification/licensure in Maryland: Without National Registry certification - MIEMSS will take the courses that the veteran had completed while in the military into consideration as long as they fill out a MIEMSS application and provide a course syllabus. After reviewing their syllabus, MIEMSS will make a recommendation of any additional classes that the veteran will need to take and/or challenge for testing to the teaching agency. It is then up to the teaching agency to accept or deny any or all of MIEMSS recommendations.