



***EMRC's Patching Phone  
Cisco 8851***

***Digital Emergency Medical System  
Telephone (DEMSTEL) Operation***

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# Special Features

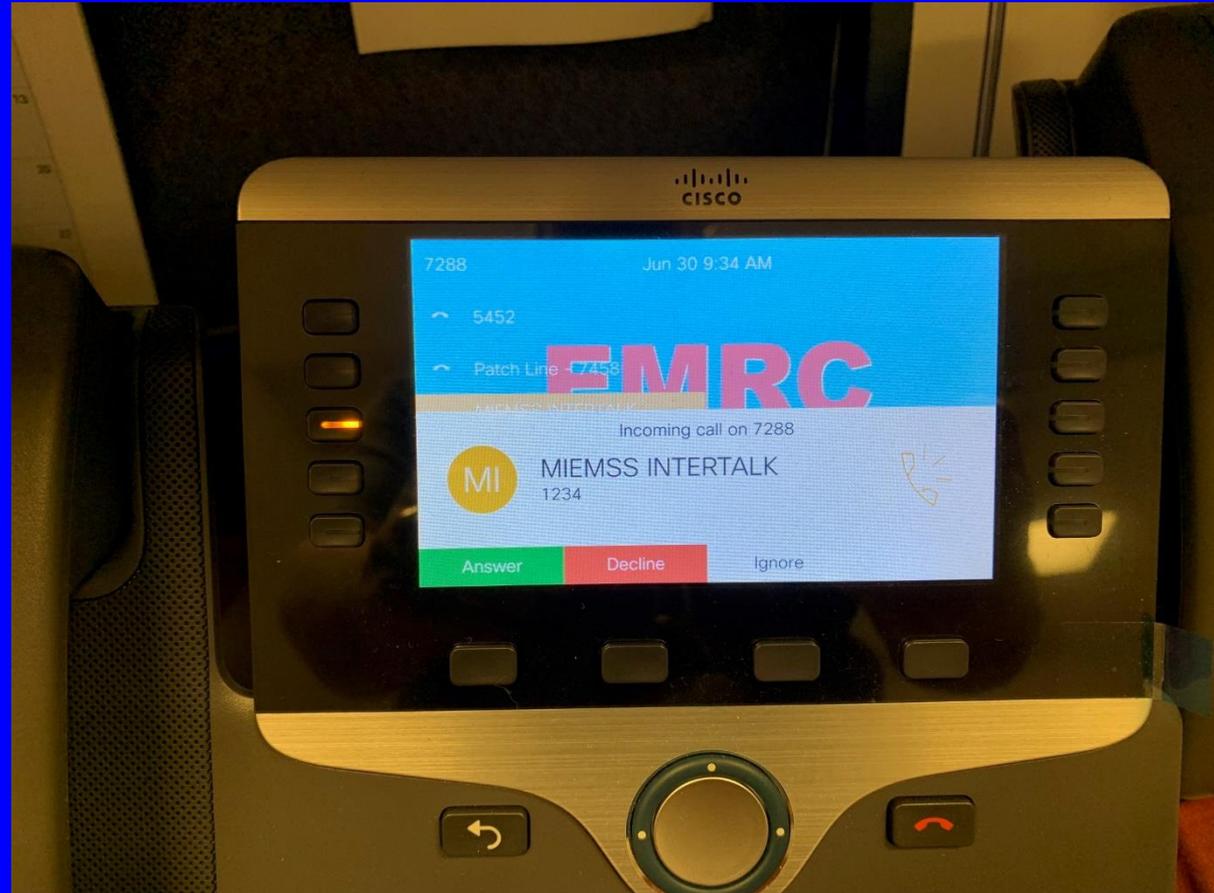
- Push-to-Talk (PTT) handset designed to eliminate background noise from the ED when not talking
- Receive Speaker mode to allow other ED employees to hear the field clinicians consult information





# *Inbound Call from EMRC*

- When an inbound call is being received, the phone will emit a ring tone and the display will show the inbound caller information
- The inbound line will be flashing yellow





# Answering Call

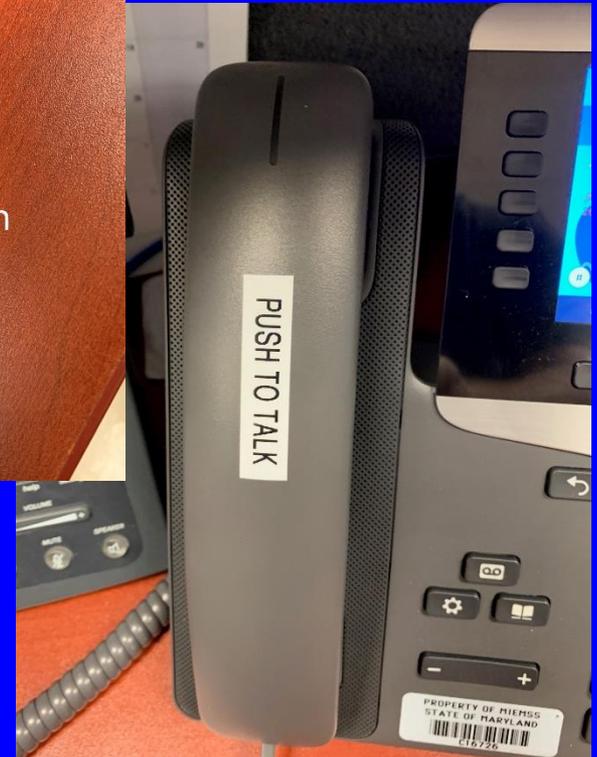
- Lift the handset to answer the call
- The incoming line will change from flashing yellow to solid green
- You will note that the display options will change also





# PTT Operation

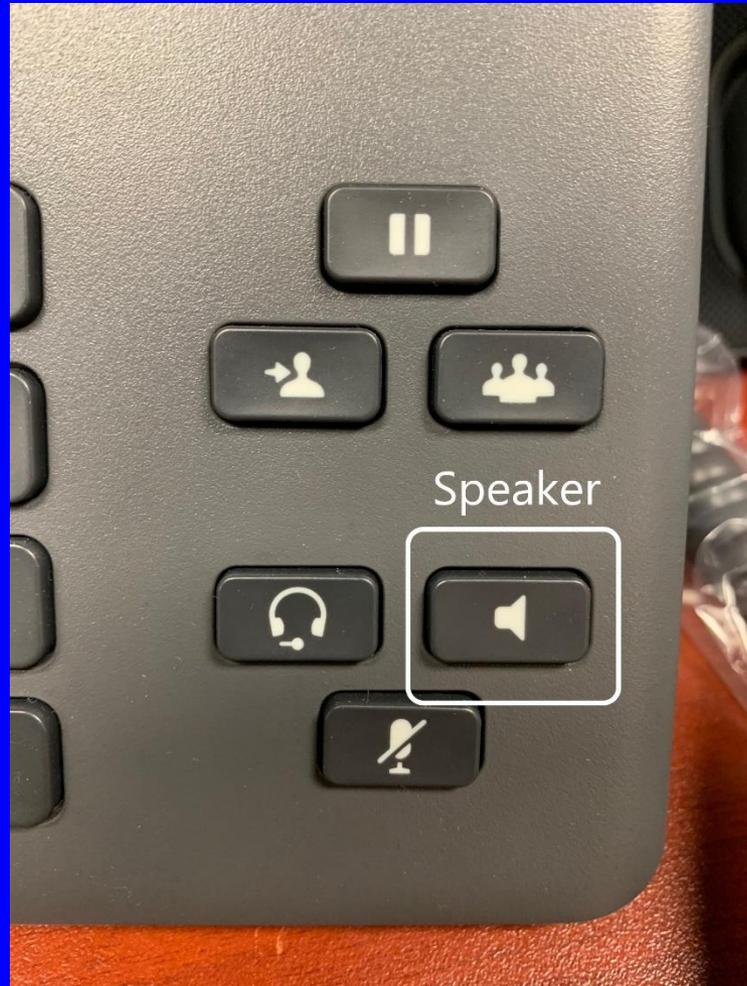
- To answer the calling party, be sure to depress the PTT button before you speak
- Speak directly into the handset's microphone to ensure clear communications
- Release the PTT button while listening to decrease the background noise to the field clinician and enhance communications





# Speaker Operation

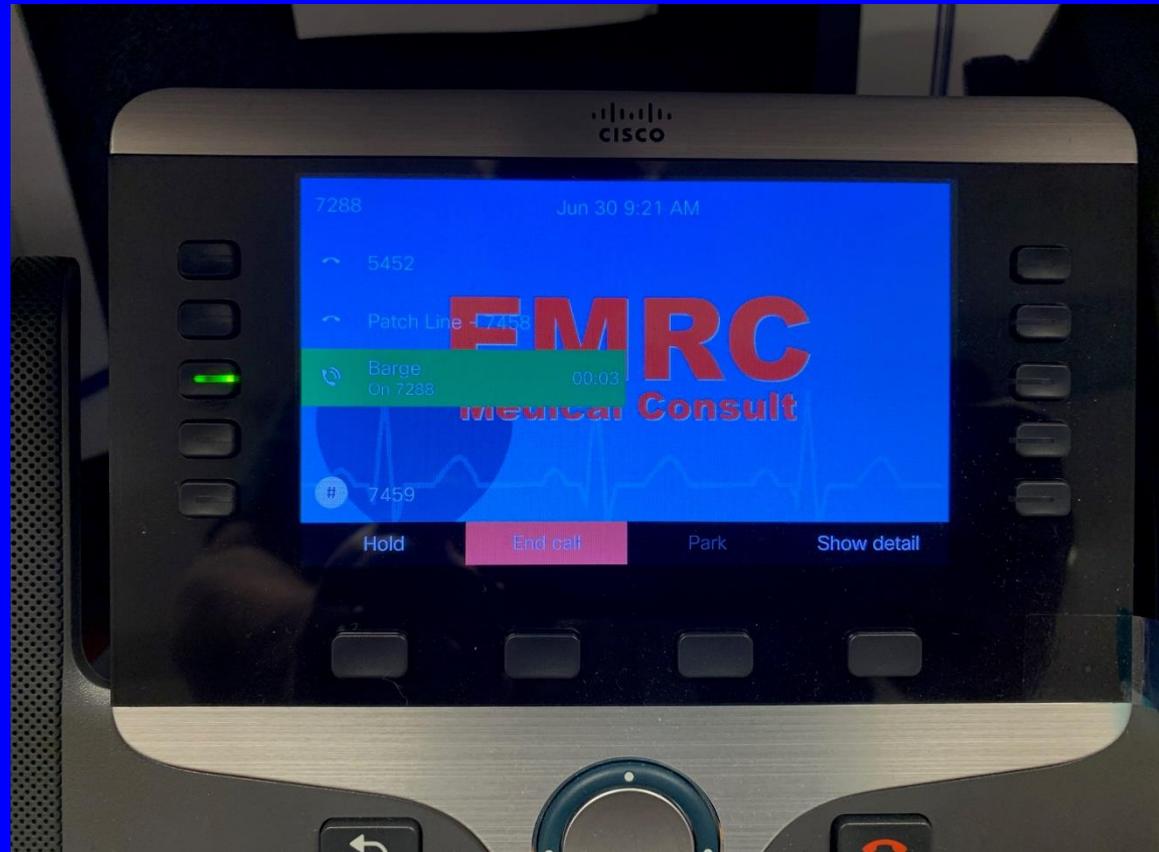
- Once the call is active, depress the button with the speaker icon to enable the receive audio to be broadcast from the speaker
- **Note:** You must still use the handset to speak





# Hangup

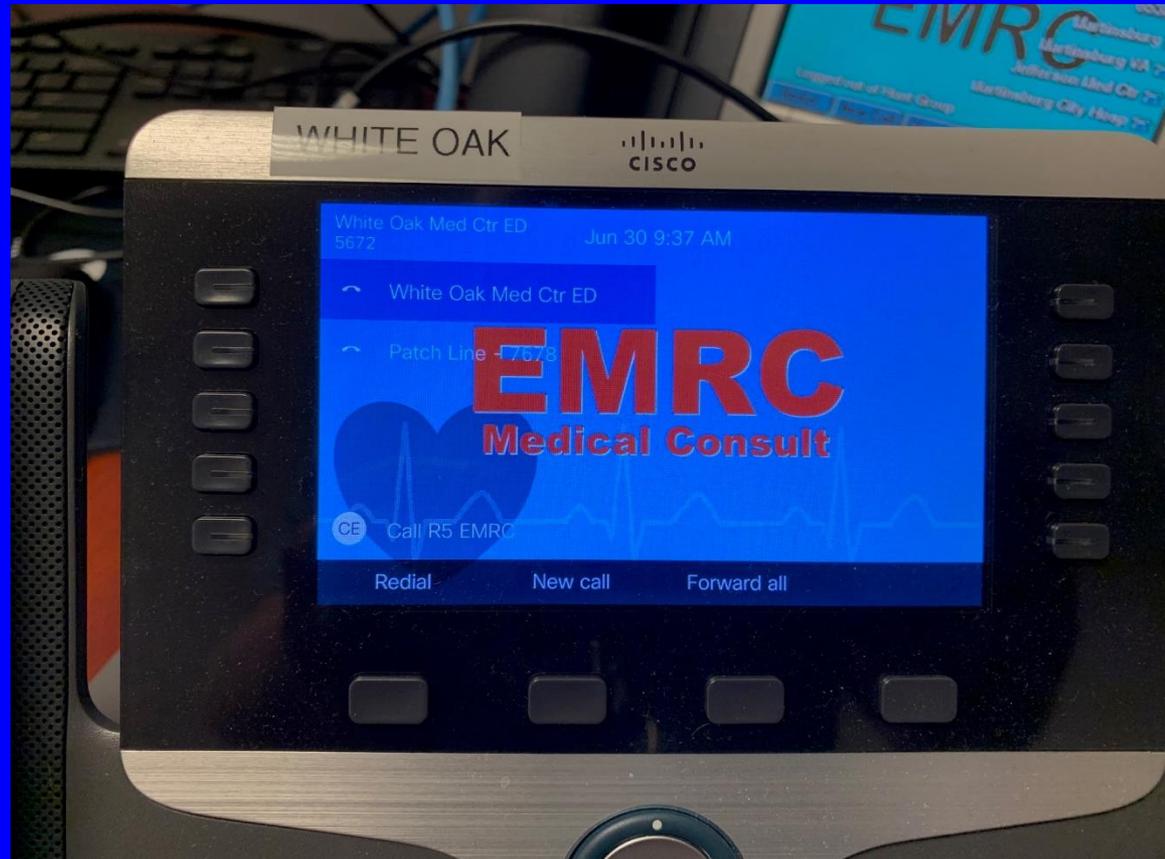
- Once the call is complete, place the handset on the cradle
- If the Speaker option was used for the call, you must depress the button labeled “End Call” to hang up the line
- The display will go back to its default view





# Calling EMRC

- A speed dial button has been placed in the bottom left-hand corner of the display
- To call EMRC, depress the Speed dial button
- Raise the handset from the cradle and depress the PTT button to talk





## *Added Benefits*

- Does not require an external electrical plug
- Will not “false ring” like the prior C2000 Vega consult phones since this is an IP Phone
- Will not require ED staff to unplug the unit to reset it
- Remotely monitored and resettable by MIEMSS Communications Staff



# ***EMRC 1976-1990***





# ***EMRC/SYSCOM 1990's***





# ***EMRC/SYSCOM 2000's***





# ***EMRC/SYSCOM Now***

